

Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clifton Scale and Item Trends

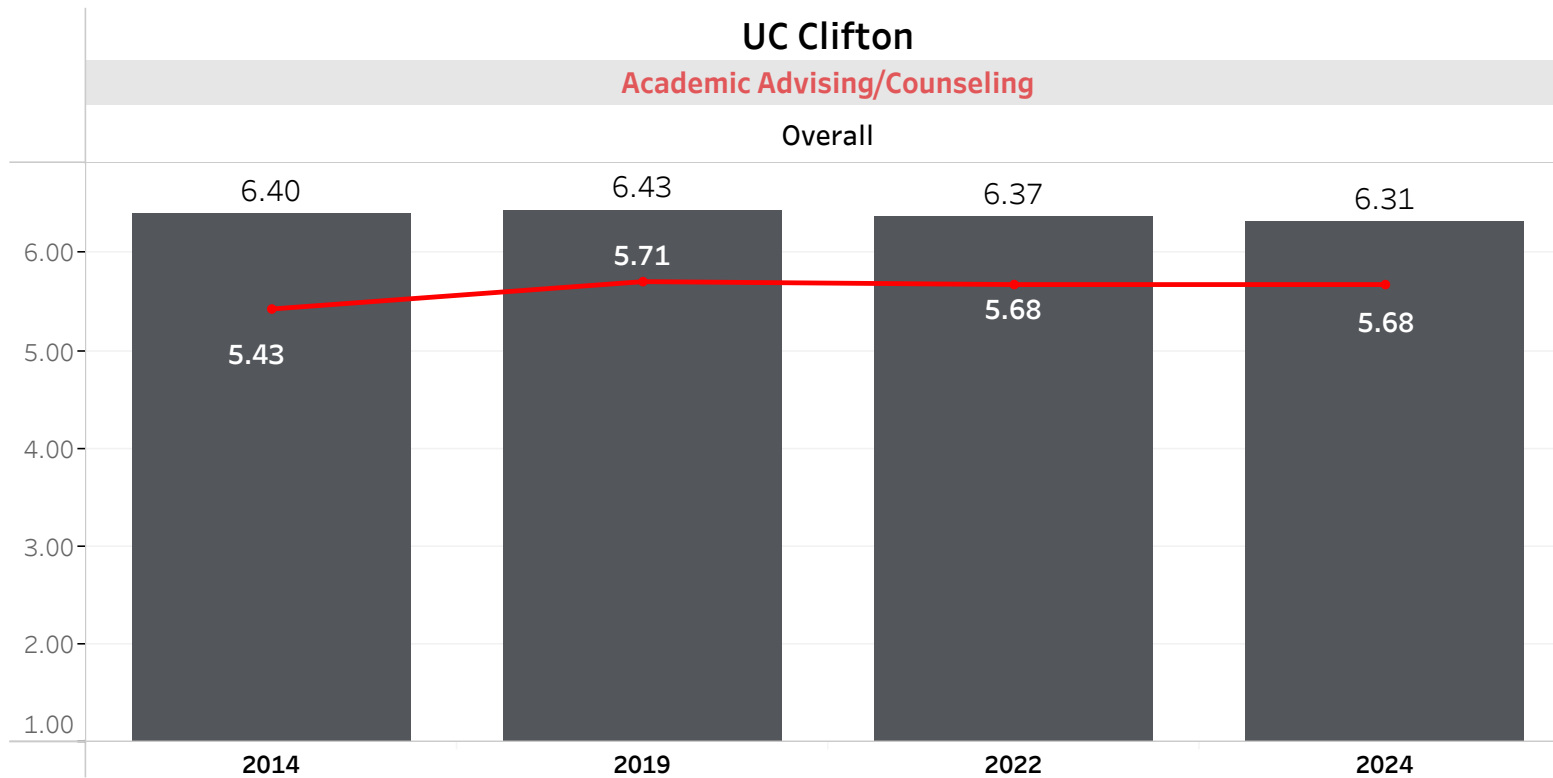
■ Satisfaction

Scale

Academic Advising/Counseling

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

1) Importance in the scale 'Responsiveness to Diverse Populations' is assumed inherent so does not ask students to rate importance.

Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clifton Scale and Item Trends

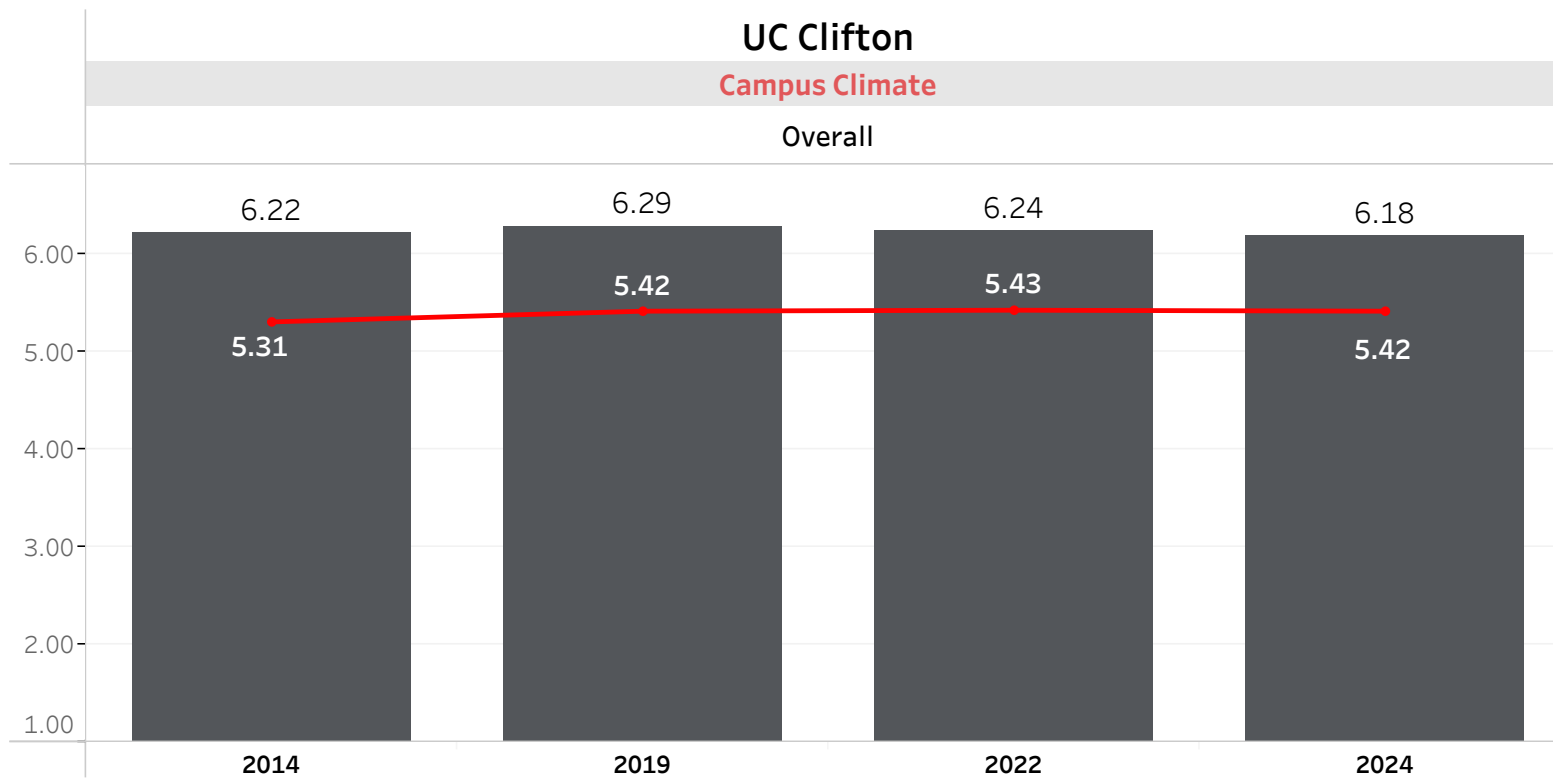
■ Satisfaction

Scale

Campus Climate

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

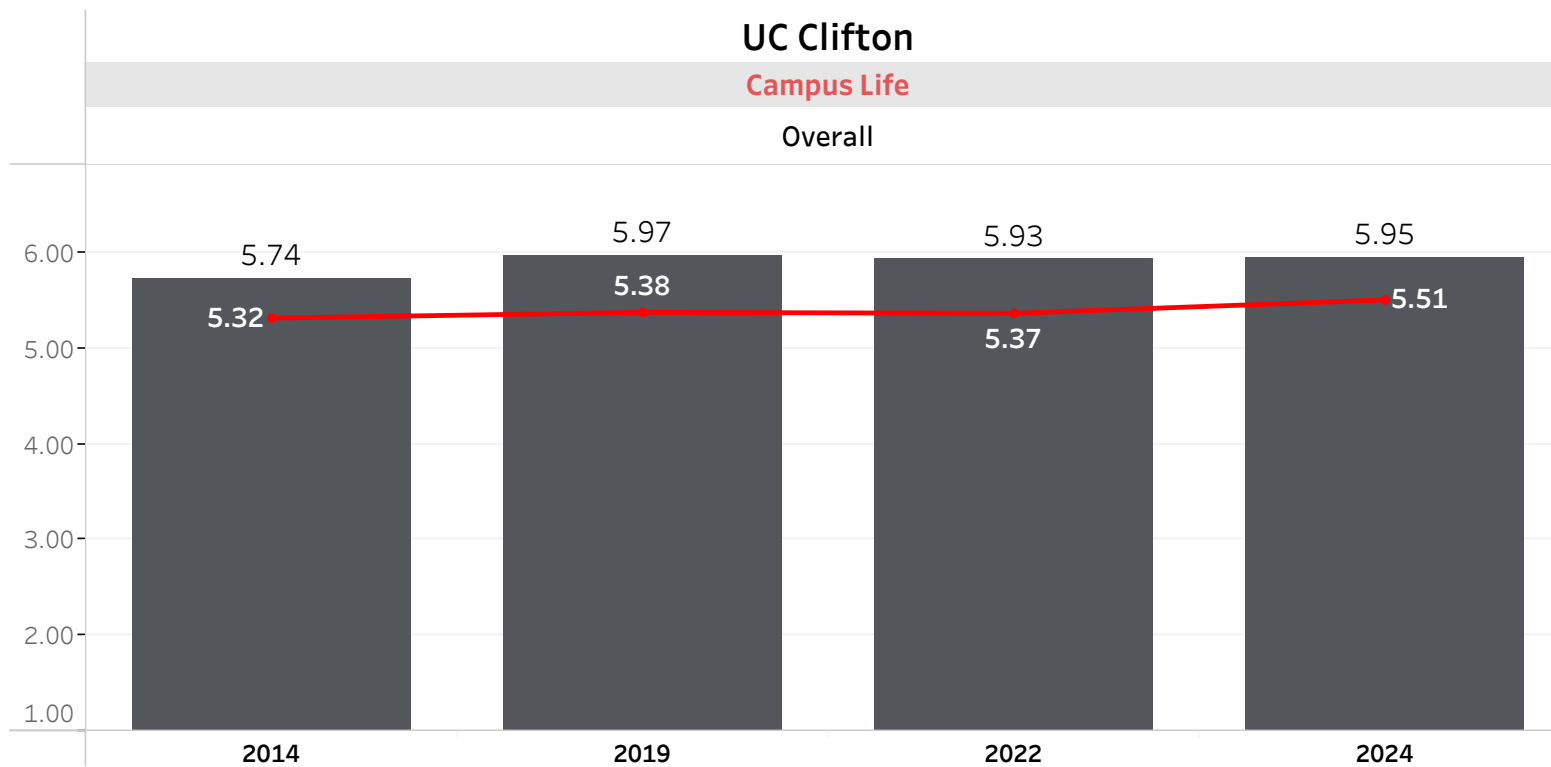
1) Importance in the scale 'Responsiveness to Diverse Populations' is assumed inherent so does not ask students to rate importance.

Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clifton Scale and Item Trends

■ Satisfaction

Scale
Campus Life

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

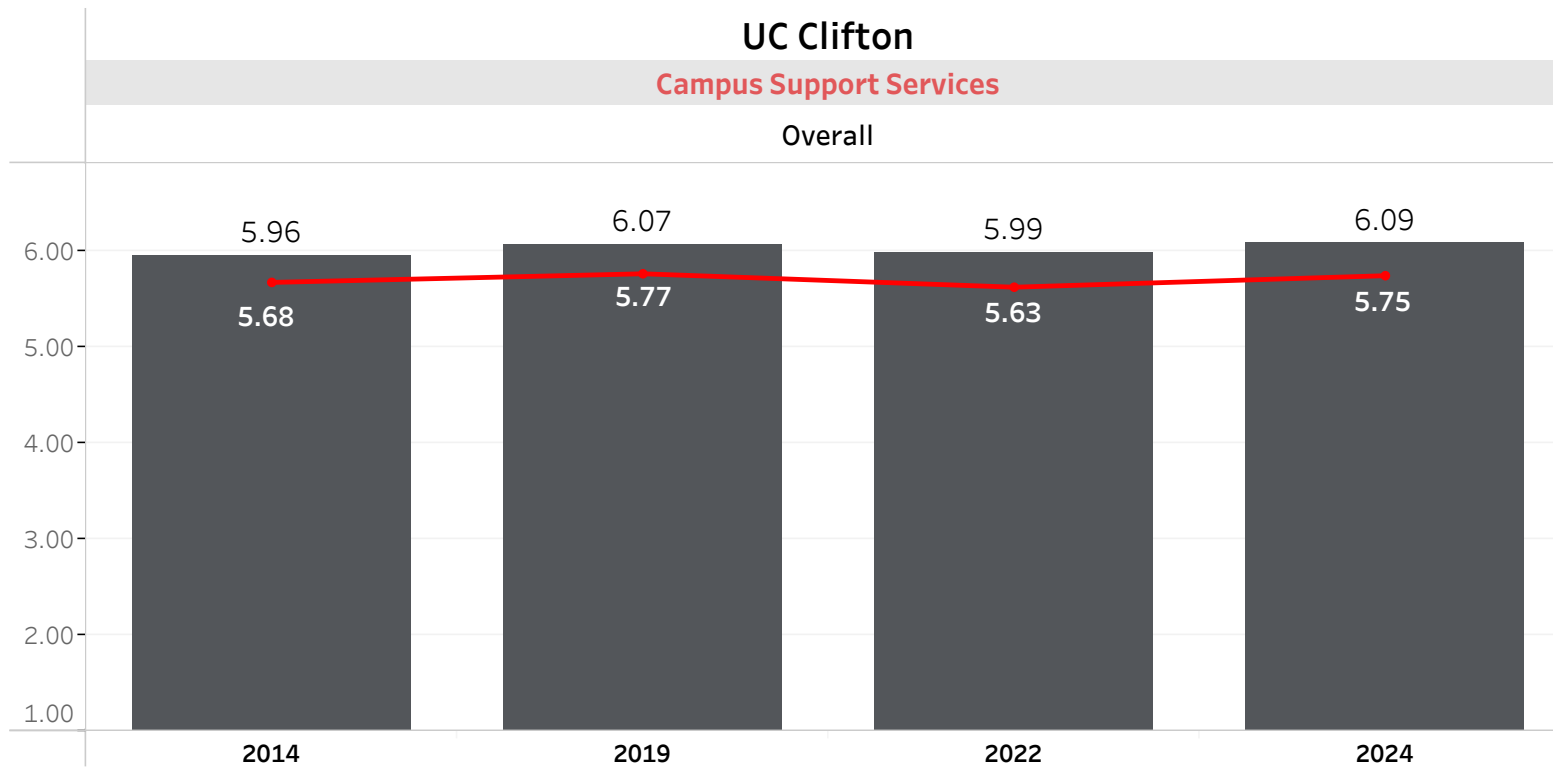
1) Importance in the scale 'Responsiveness to Diverse Populations' is assumed inherent so does not ask students to rate importance.

Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clifton Scale and Item Trends

■ Satisfaction

Scale
Campus Support Services

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clifton Scale and Item Trends

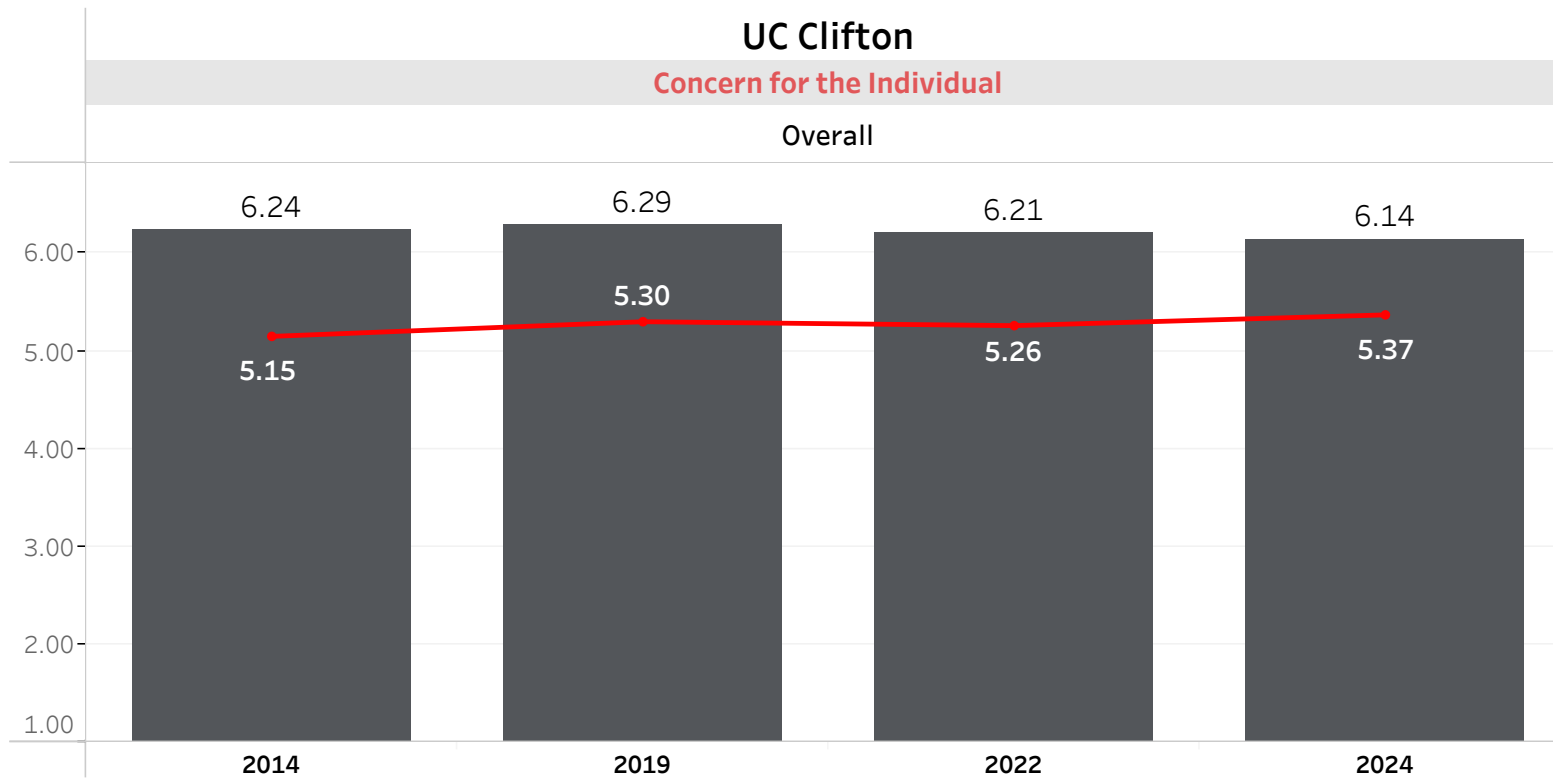
■ Satisfaction

Scale

Concern for the Individual

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clifton Scale and Item Trends

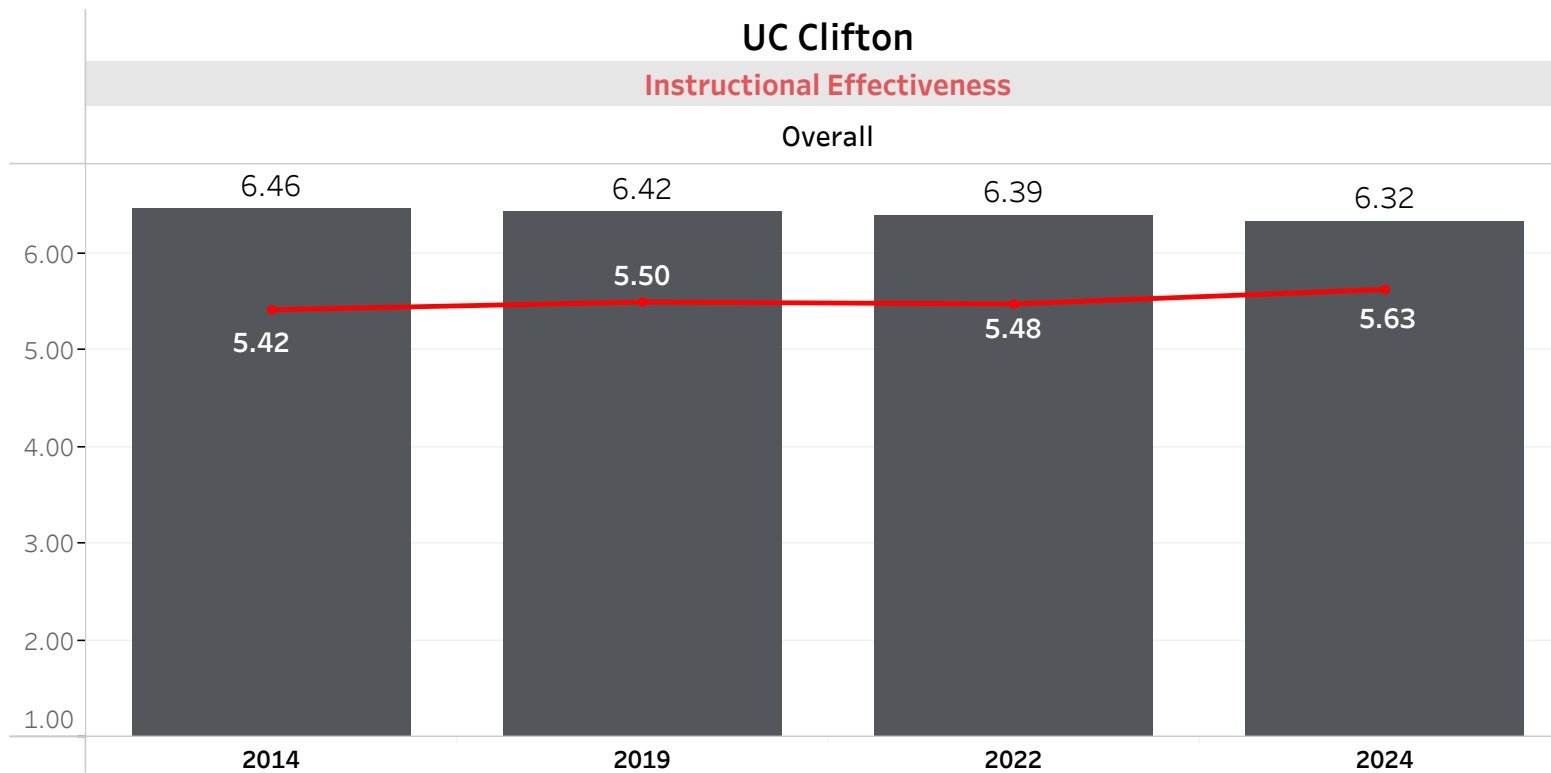
■ Satisfaction

Scale

Instructional Effectiveness

Item

Overall



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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clifton Scale and Item Trends

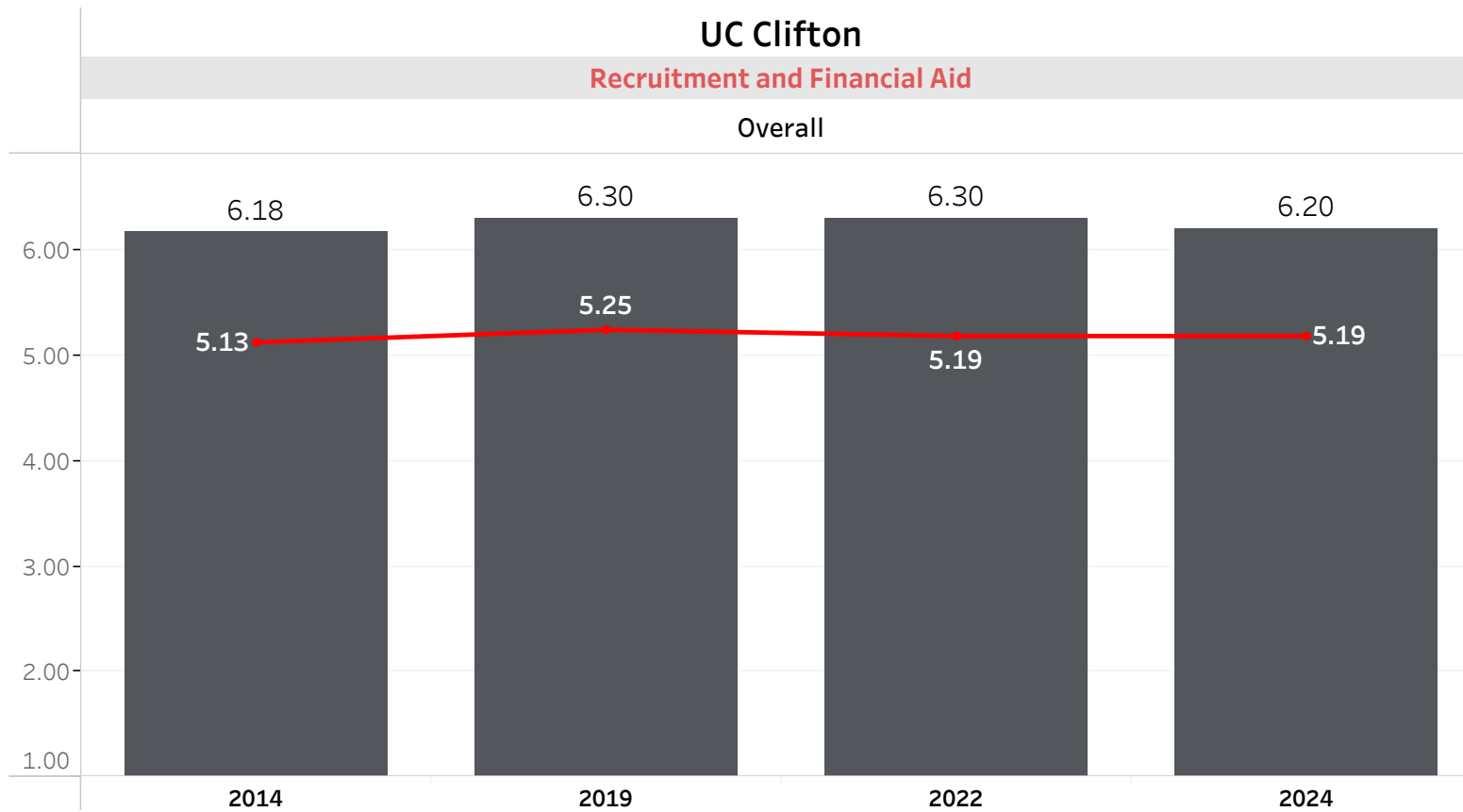
■ Satisfaction

Scale

Recruitment and Financial Aid

Item

Overall



Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clifton Scale and Item Trends

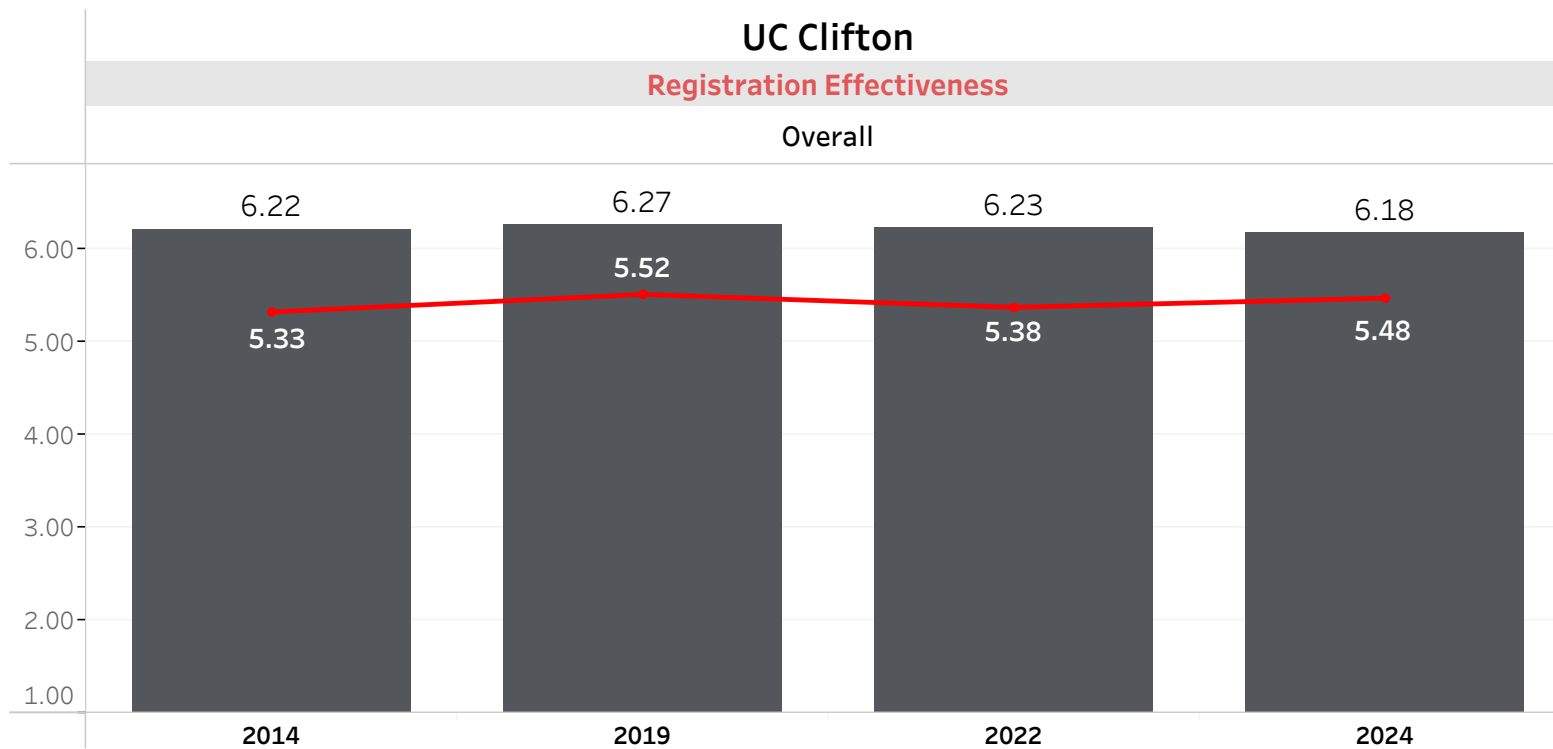
■ Satisfaction

Scale

Registration Effectiveness

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clifton Scale and Item Trends

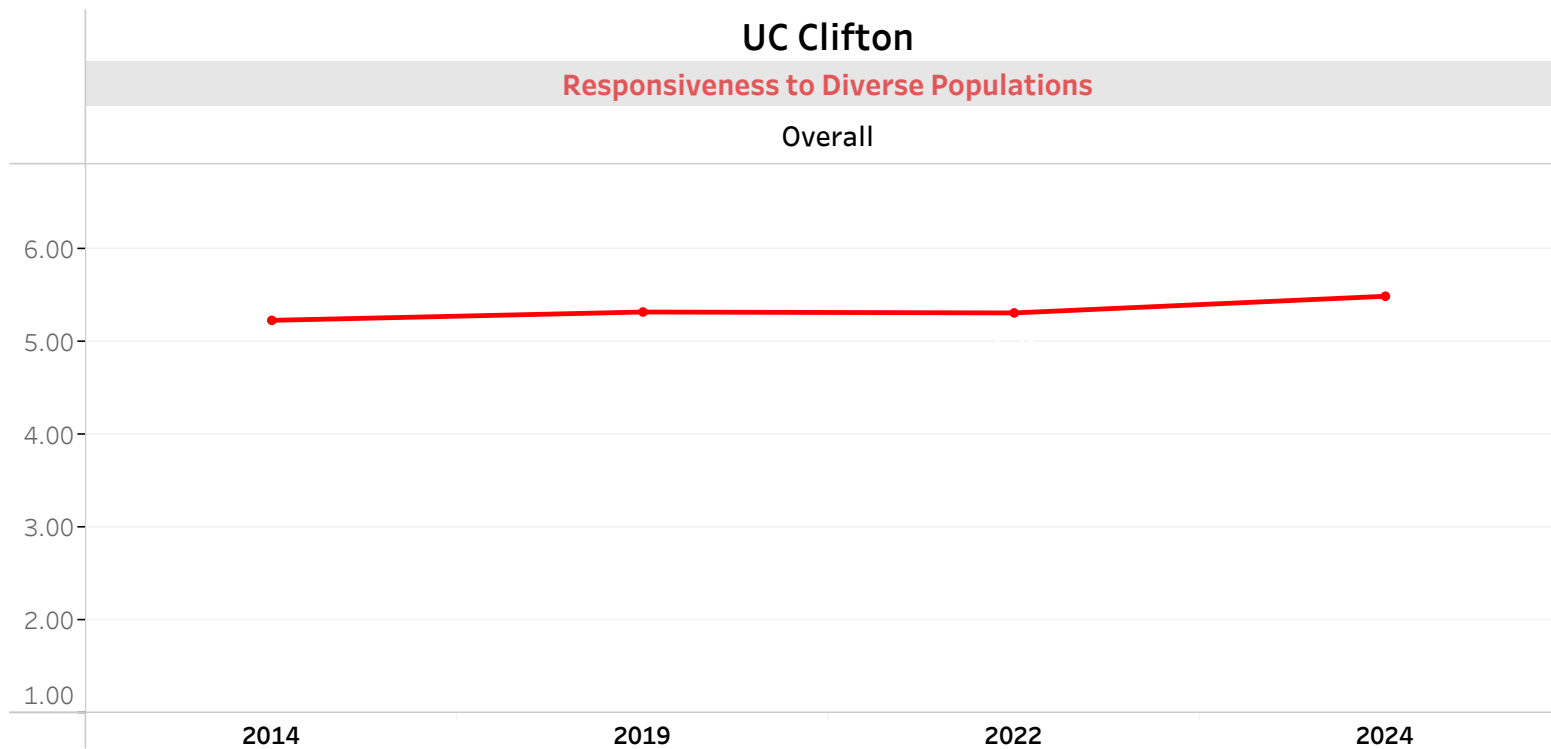
■ Satisfaction

Scale

Responsiveness to Diverse Populations

Item

Overall



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Notes:

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clifton Scale and Item Trends

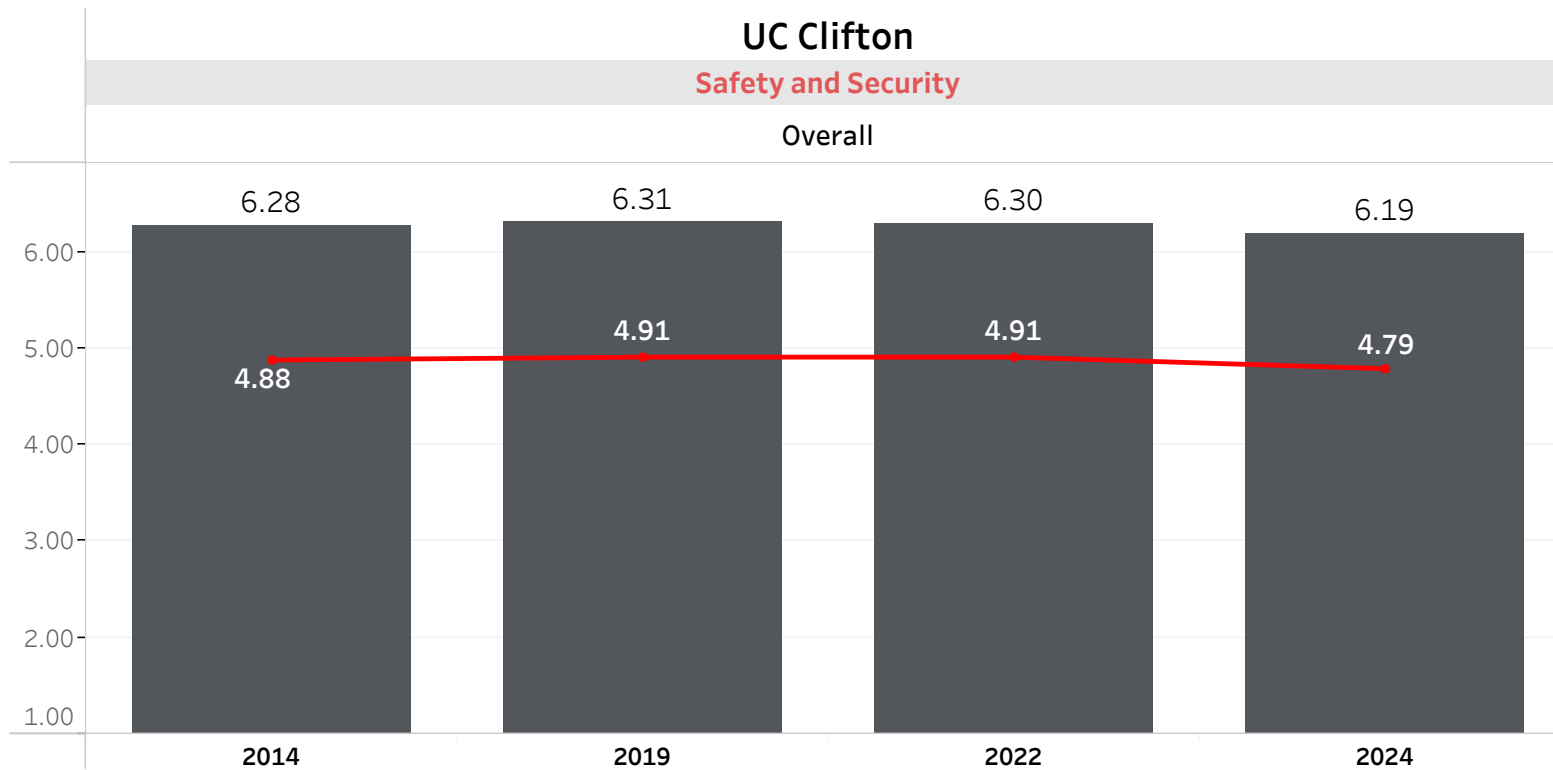
■ Satisfaction

Scale

Safety and Security

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

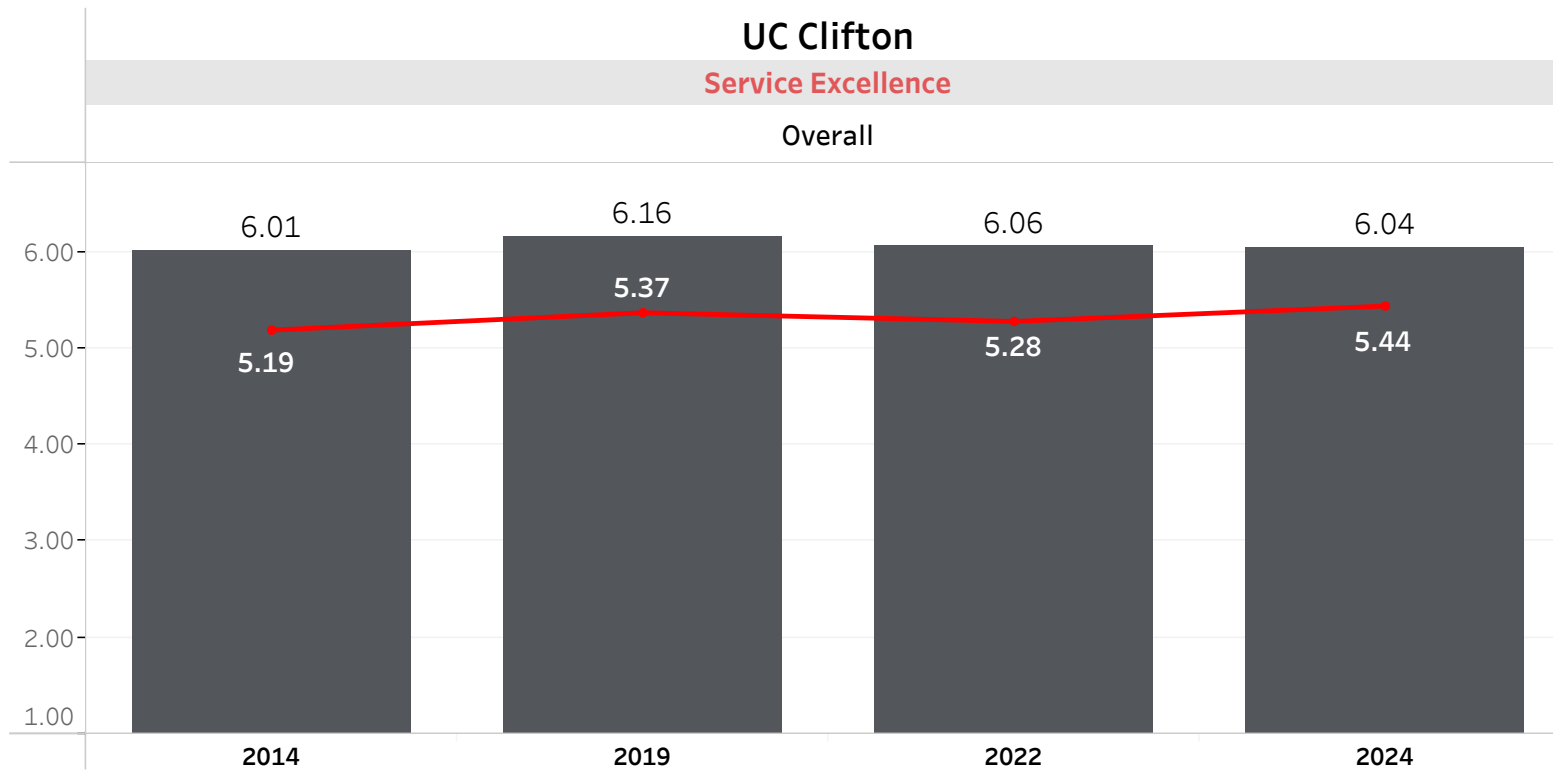
1) Importance in the scale 'Responsiveness to Diverse Populations' is assumed inherent so does not ask students to rate importance.

Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clifton Scale and Item Trends

■ Satisfaction

Scale
Service Excellence

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clifton Scale and Item Trends

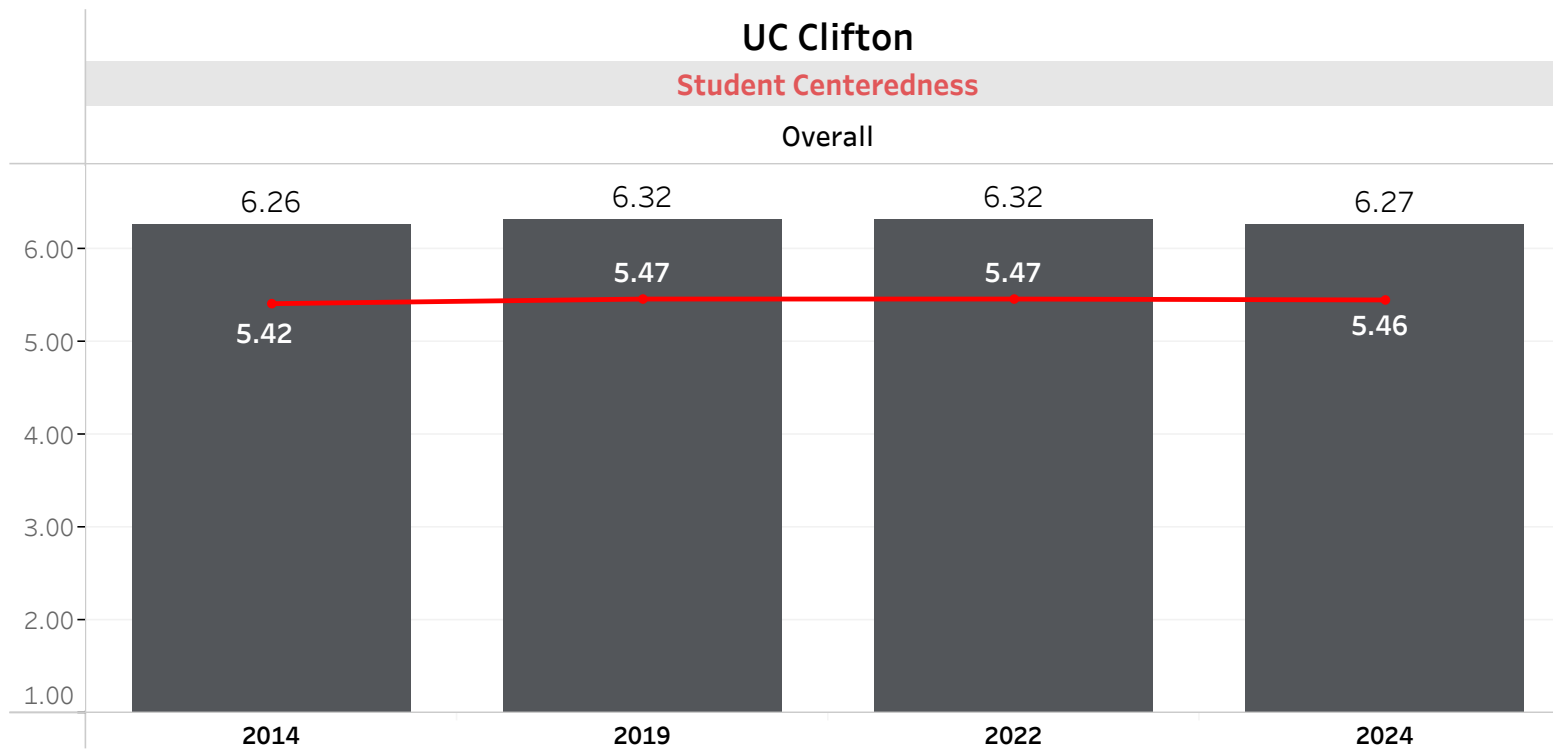
■ Satisfaction

Scale

Student Centeredness

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Blue Ash Scale and Item Trends

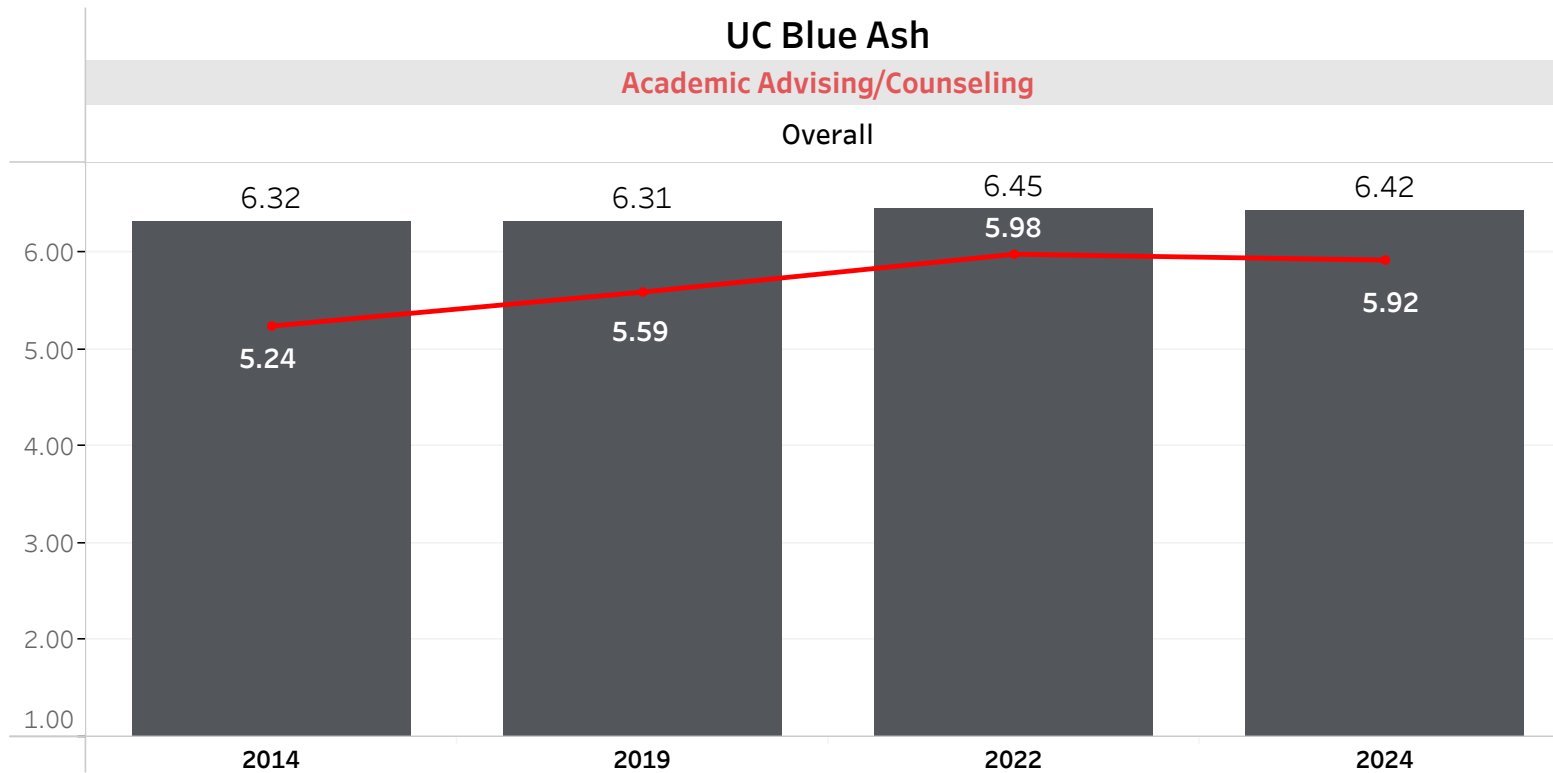
■ Satisfaction

Scale

Academic Advising/Counseling

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Blue Ash Scale and Item Trends

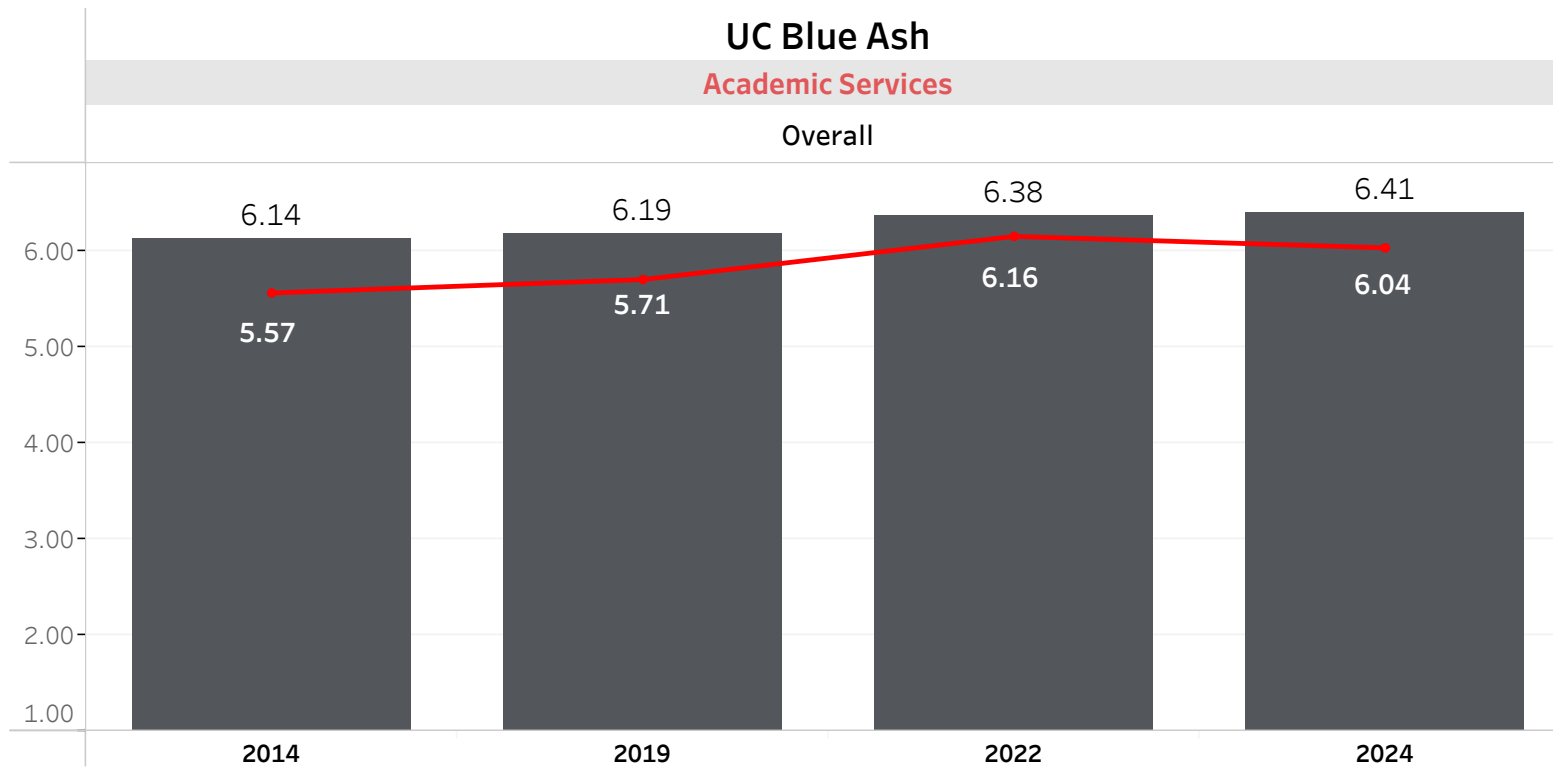
■ Satisfaction

Scale

Academic Services

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Blue Ash Scale and Item Trends

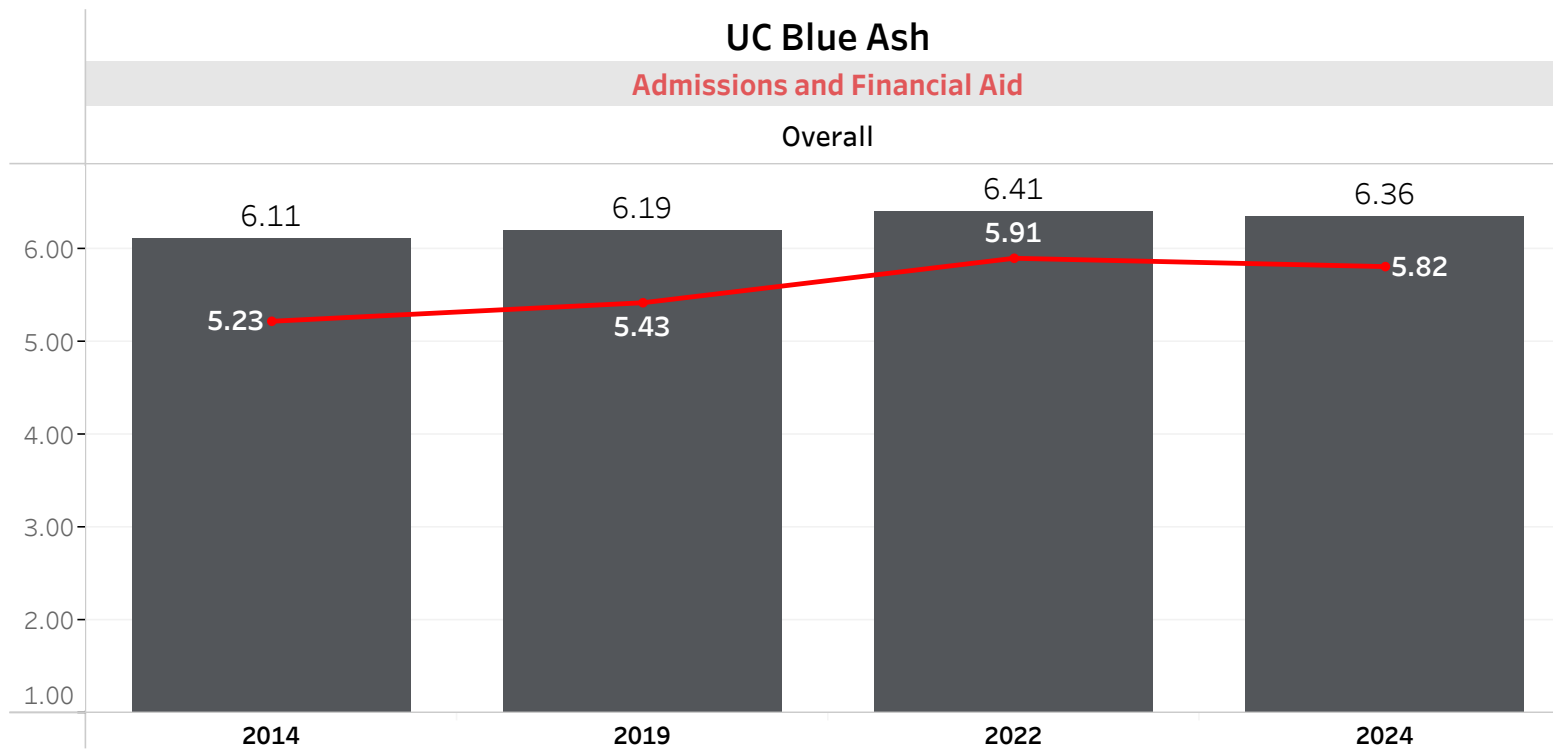
■ Satisfaction

Scale

Admissions and Financial Aid

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Blue Ash Scale and Item Trends

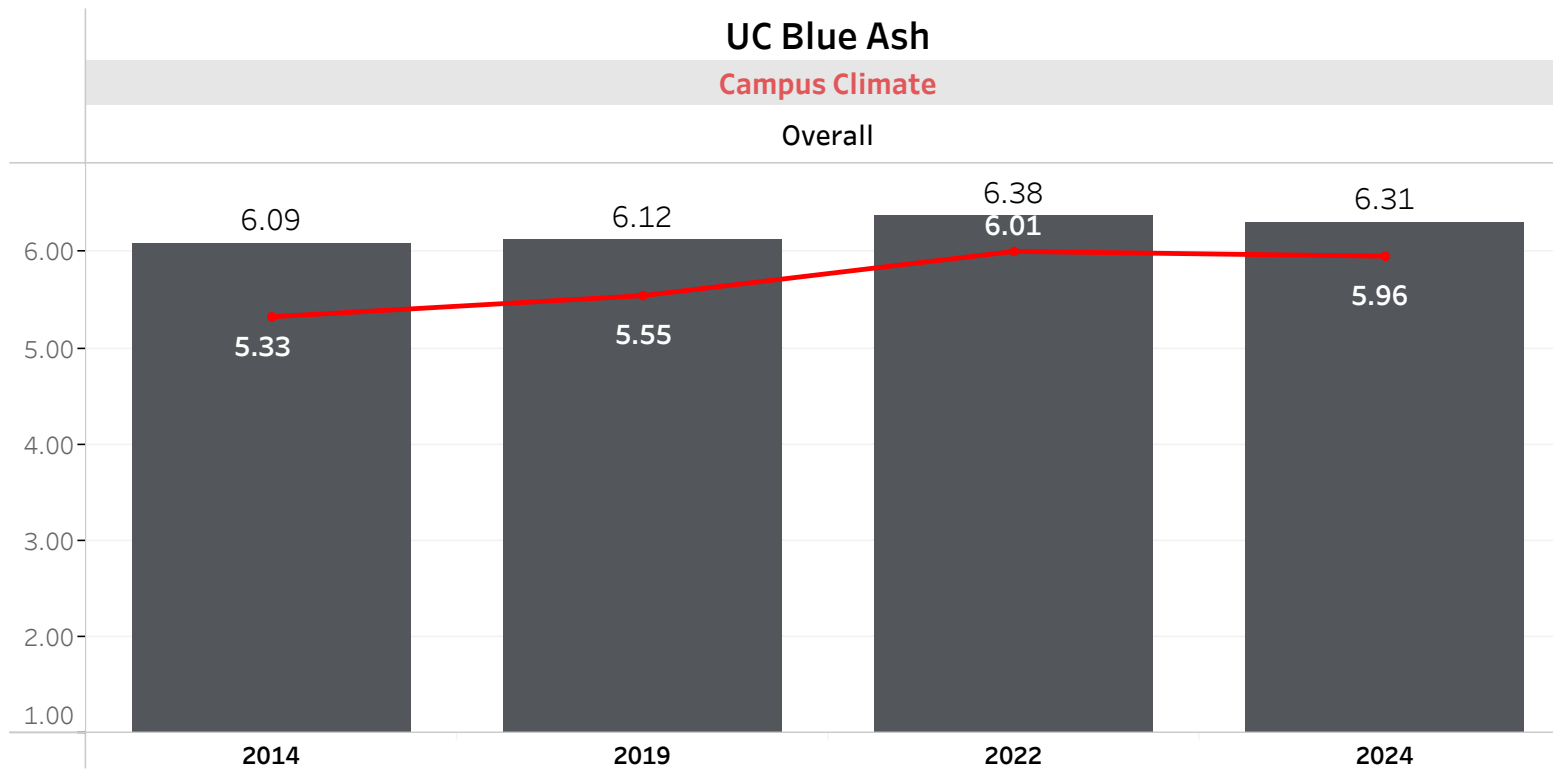
Satisfaction

Scale

Campus Climate

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Blue Ash Scale and Item Trends

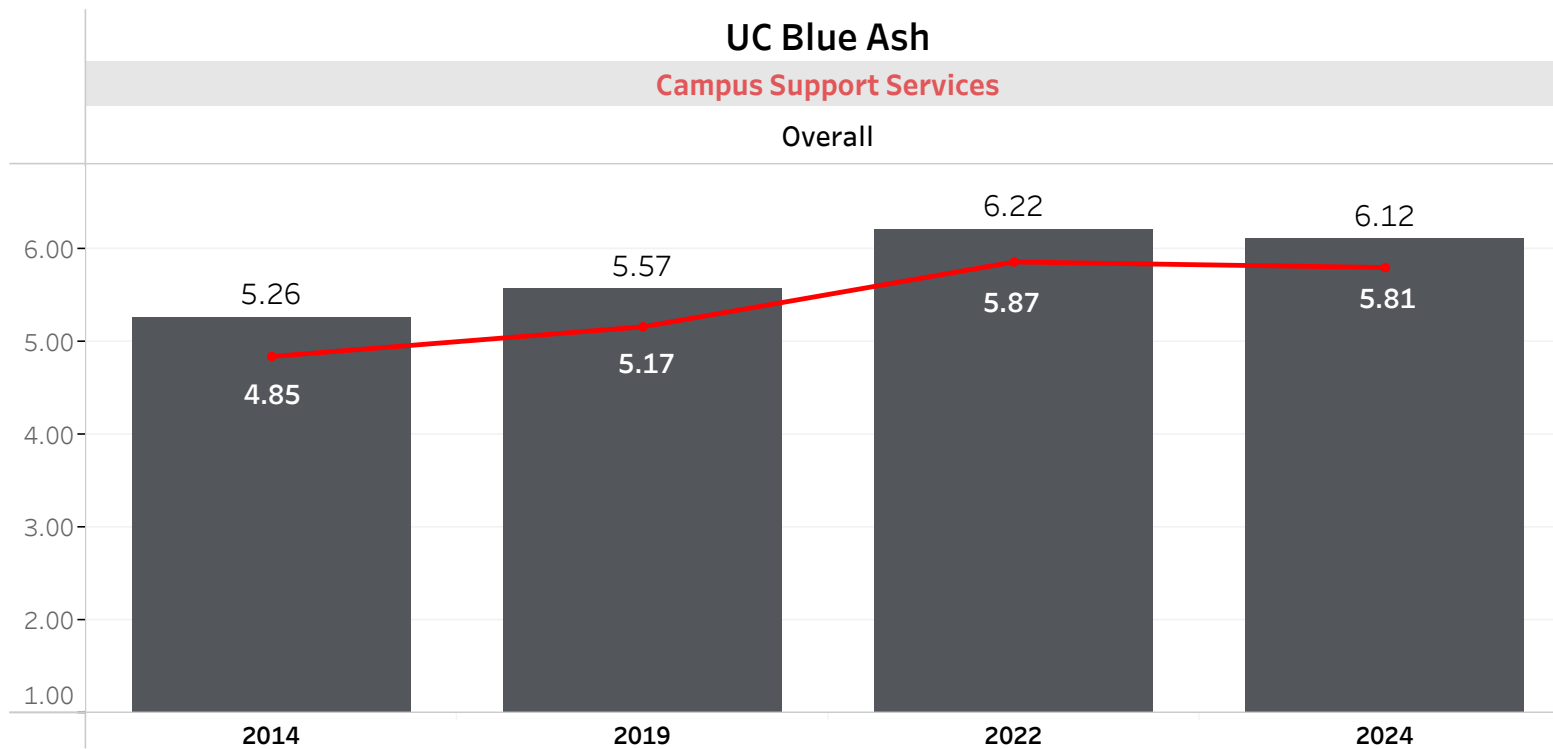
■ Satisfaction

Scale

Campus Support Services

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

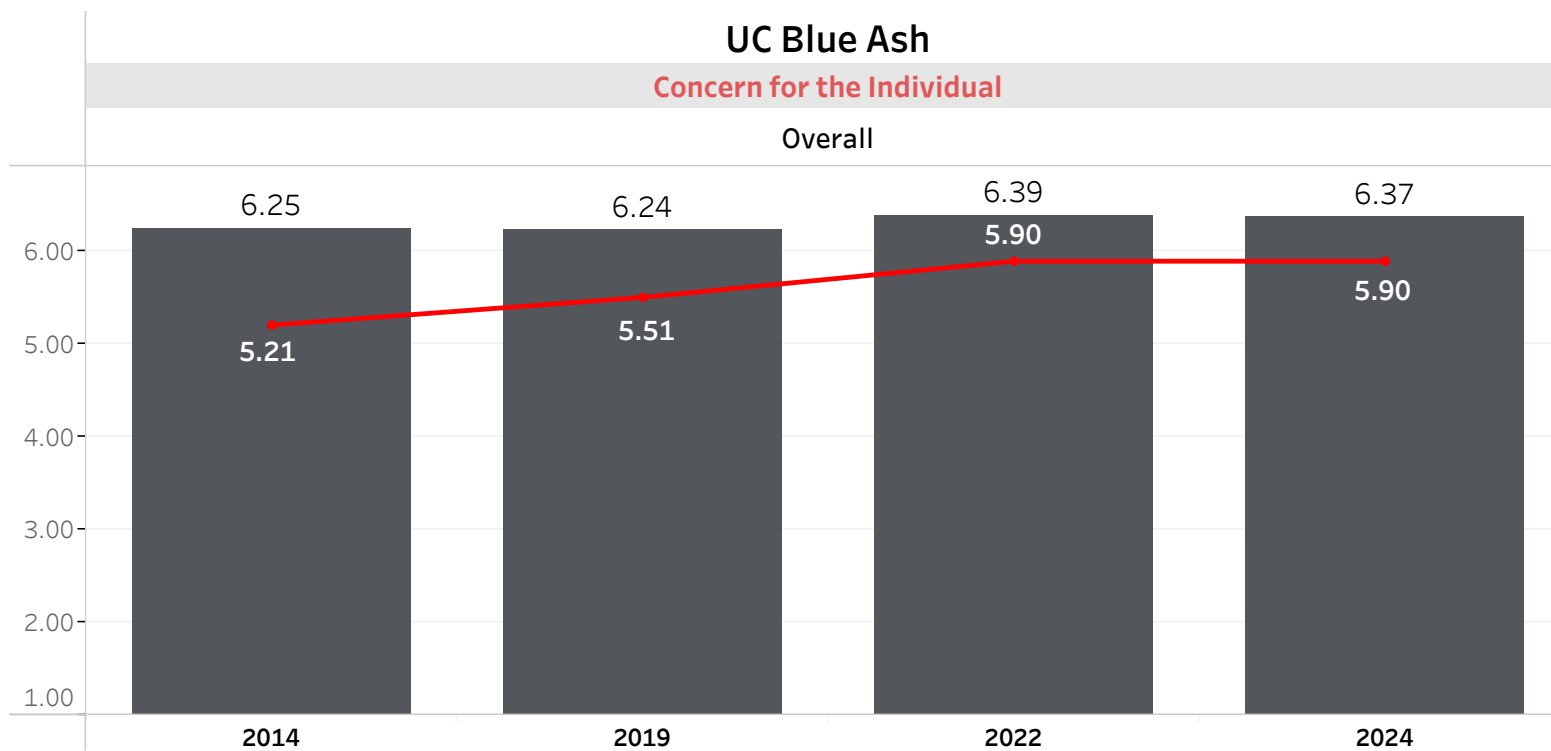
1) Importance in the scale 'Responsiveness to Diverse Populations' is assumed inherent so does not ask students to rate importance.

Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Blue Ash Scale and Item Trends

■ Satisfaction

Scale
Concern for the Individual

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

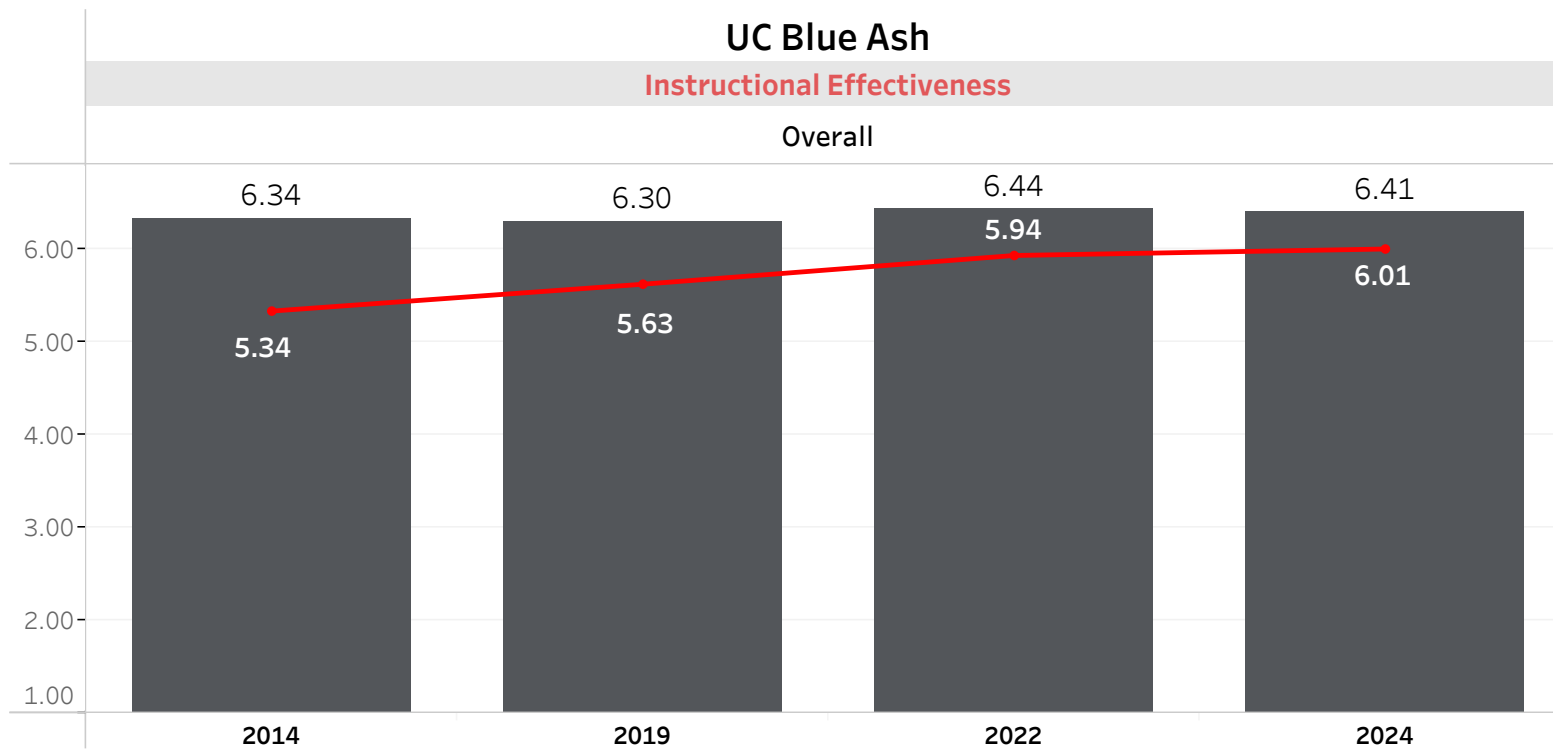
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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Blue Ash Scale and Item Trends

■ Satisfaction

Scale
Instructional Effectiveness

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

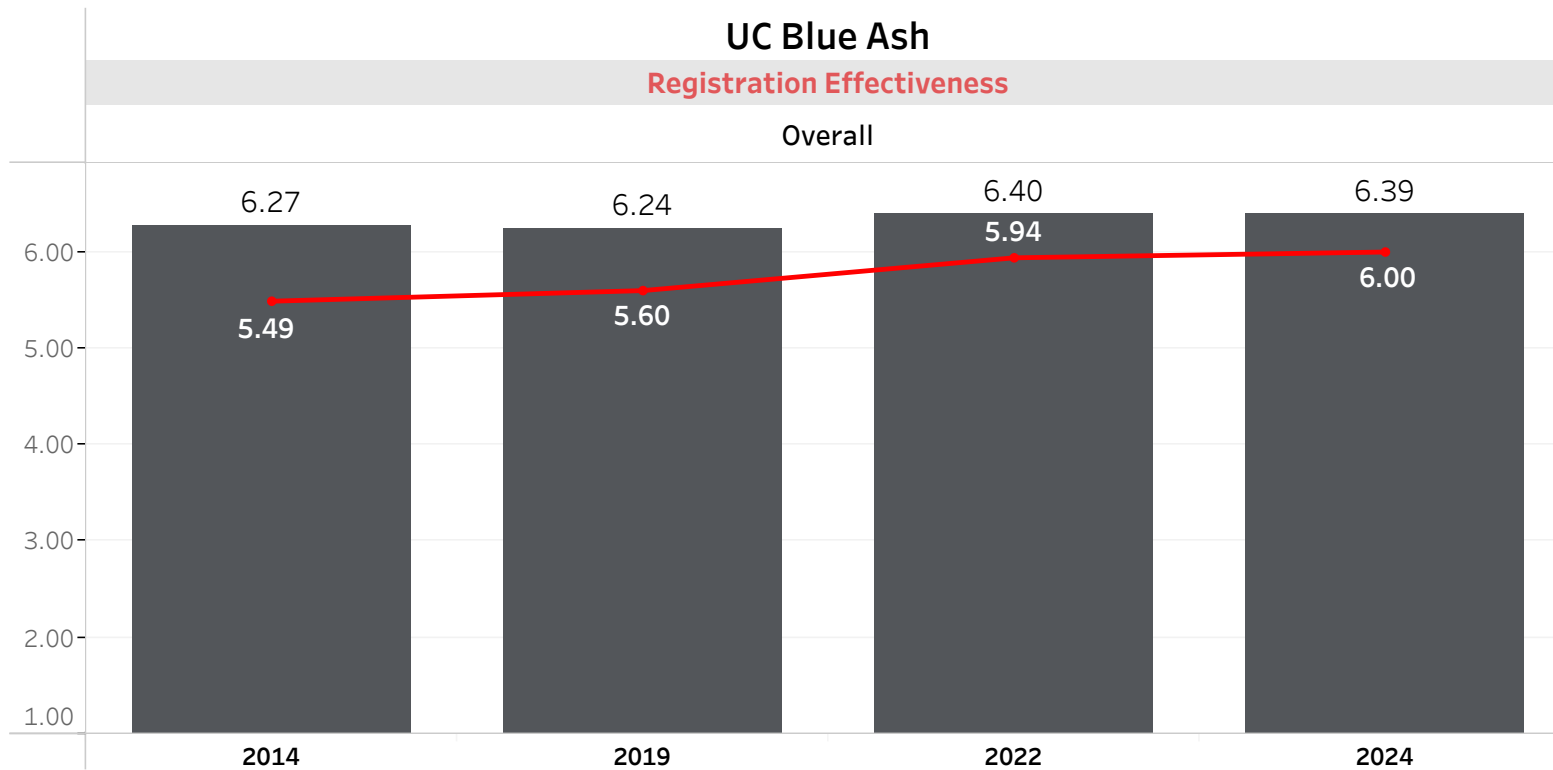
1) Importance in the scale 'Responsiveness to Diverse Populations' is assumed inherent so does not ask students to rate importance.

Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Blue Ash Scale and Item Trends

■ Satisfaction

Scale
Registration Effectiveness

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Blue Ash Scale and Item Trends

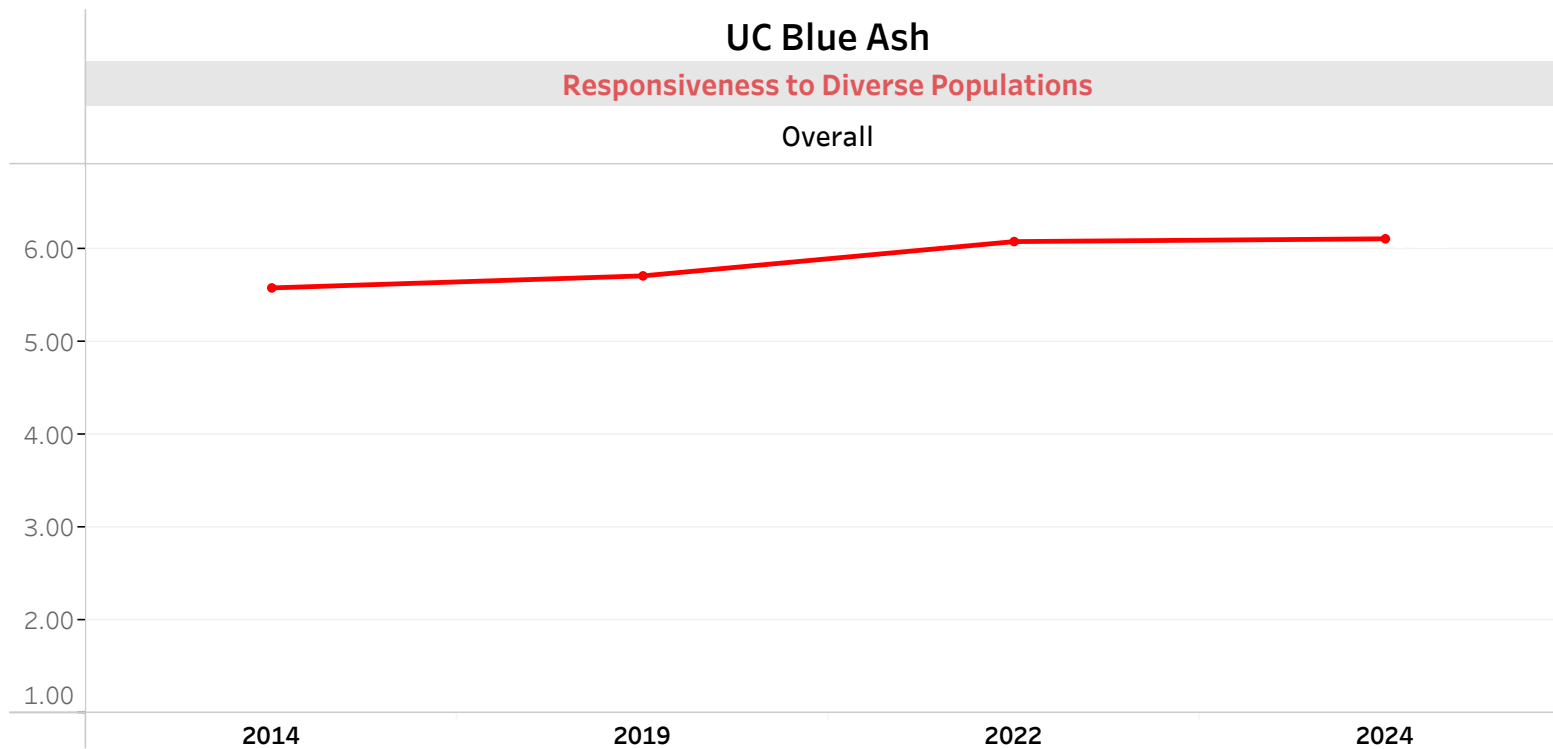
■ Satisfaction

Scale

Responsiveness to Diverse Populations

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

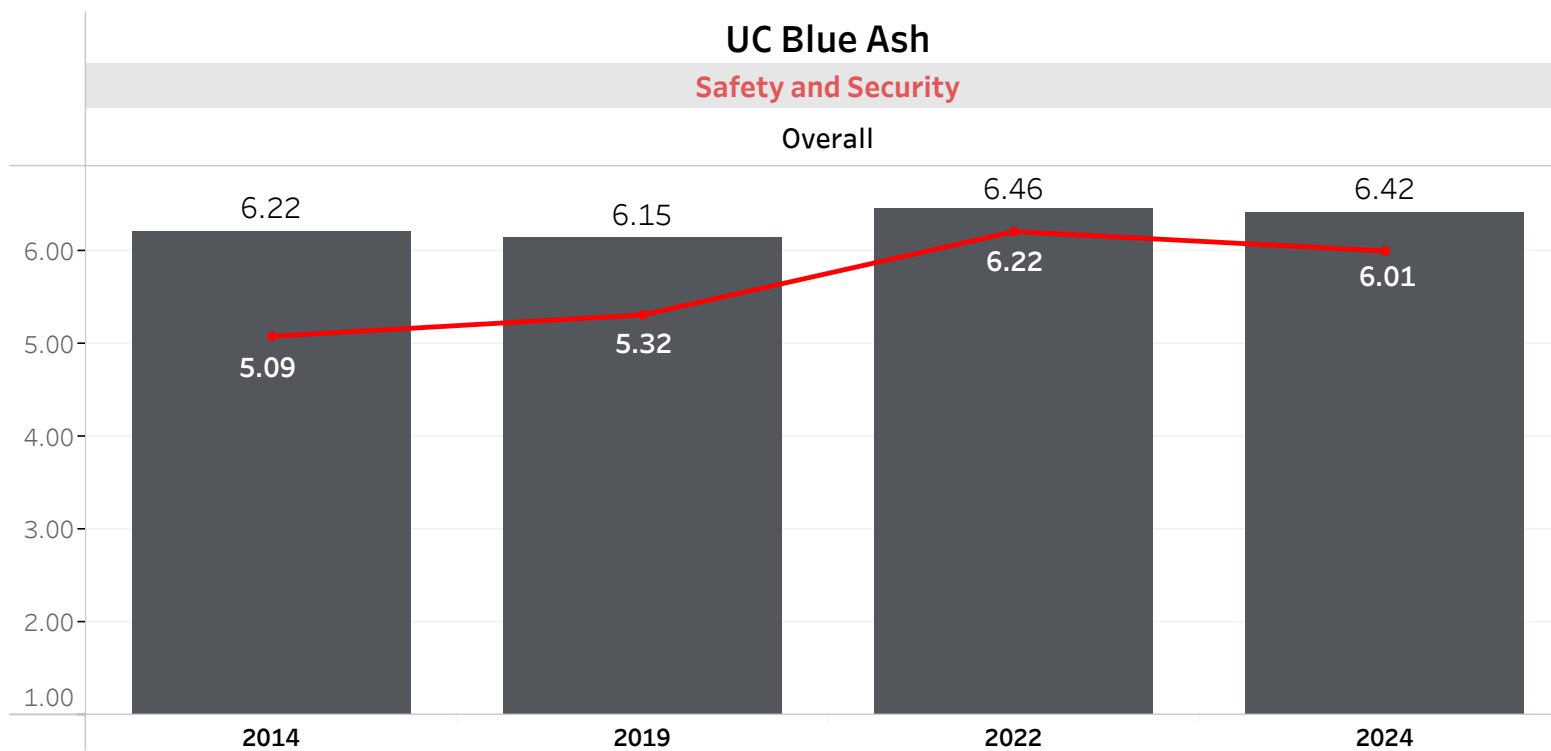
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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Blue Ash Scale and Item Trends

■ Satisfaction

Scale
Safety and Security

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

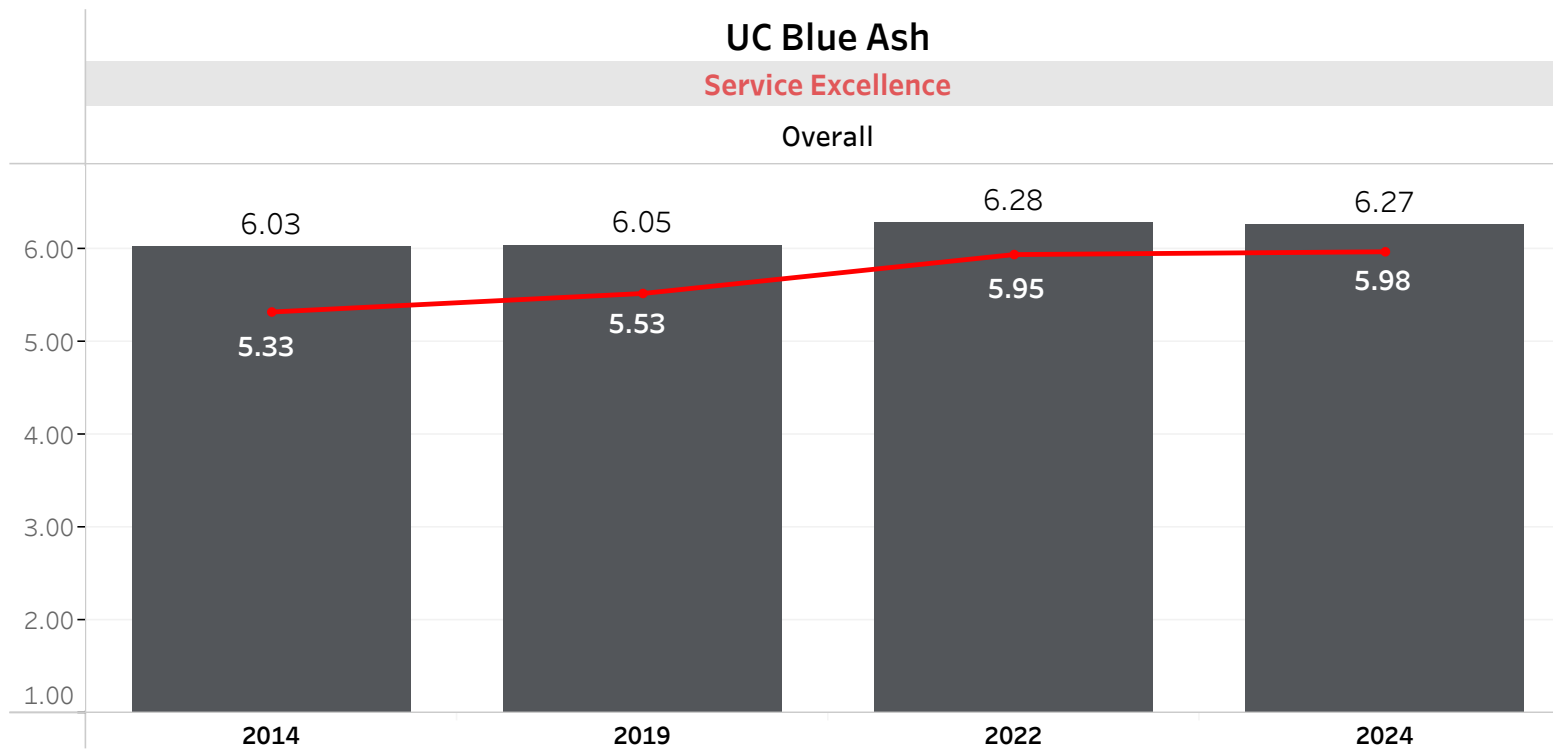
1) Importance in the scale 'Responsiveness to Diverse Populations' is assumed inherent so does not ask students to rate importance.

Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Blue Ash Scale and Item Trends

■ Satisfaction

Scale
Service Excellence

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

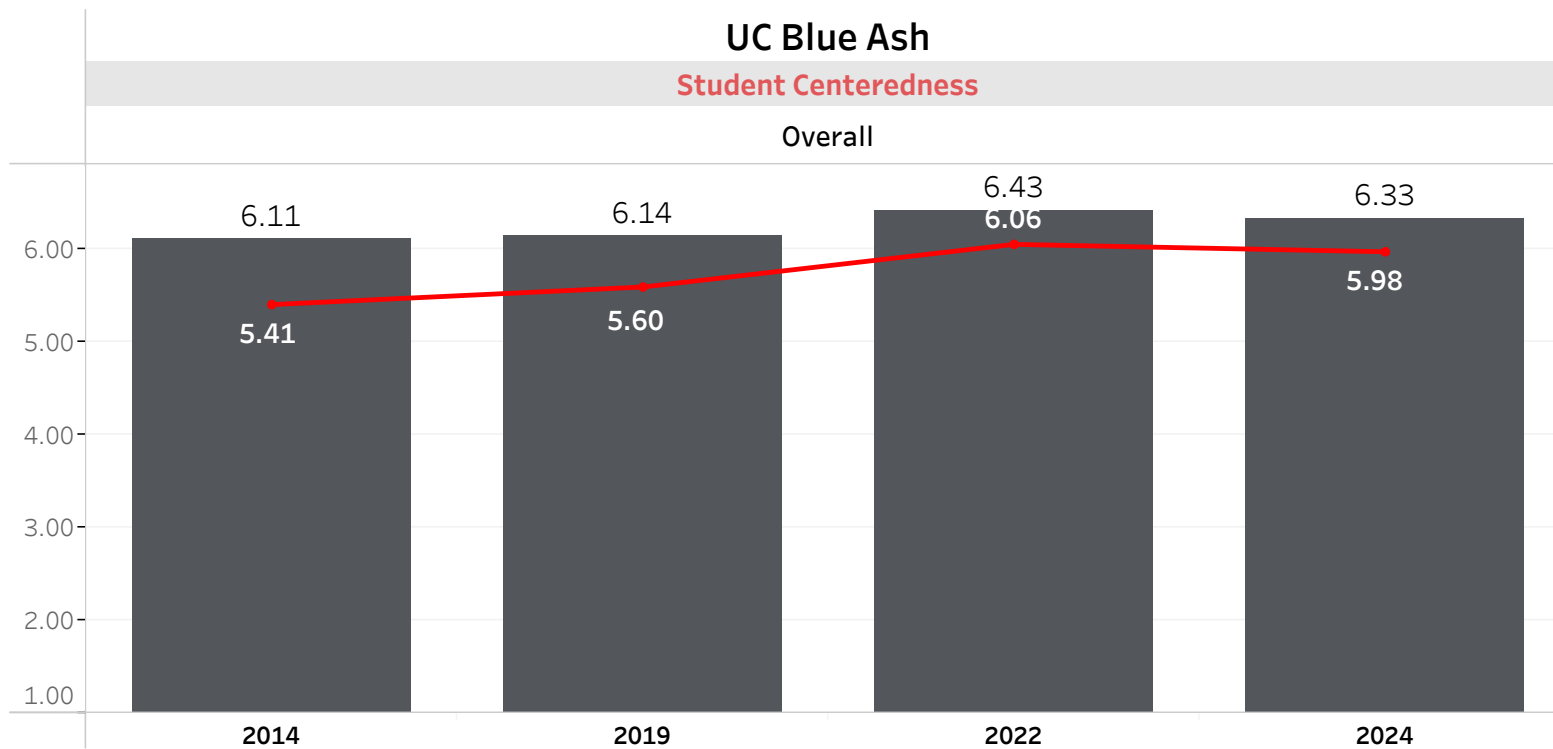
1) Importance in the scale 'Responsiveness to Diverse Populations' is assumed inherent so does not ask students to rate importance.

Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Blue Ash Scale and Item Trends

Satisfaction

Scale
Student Centeredness

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clermont Scale and Item Trends

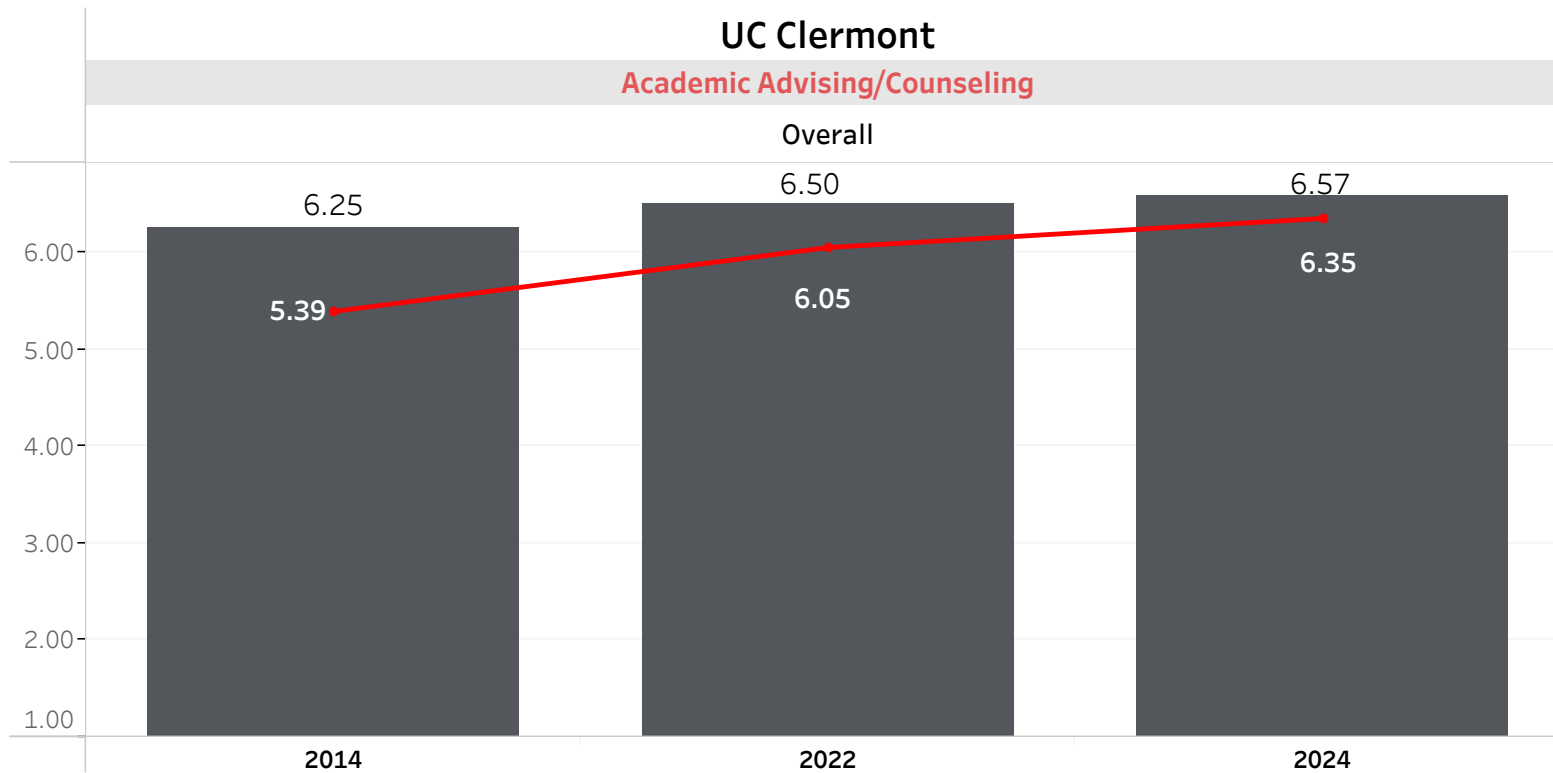
■ Satisfaction

Scale

Academic Advising/Counseling

Item

Overall



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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clermont Scale and Item Trends

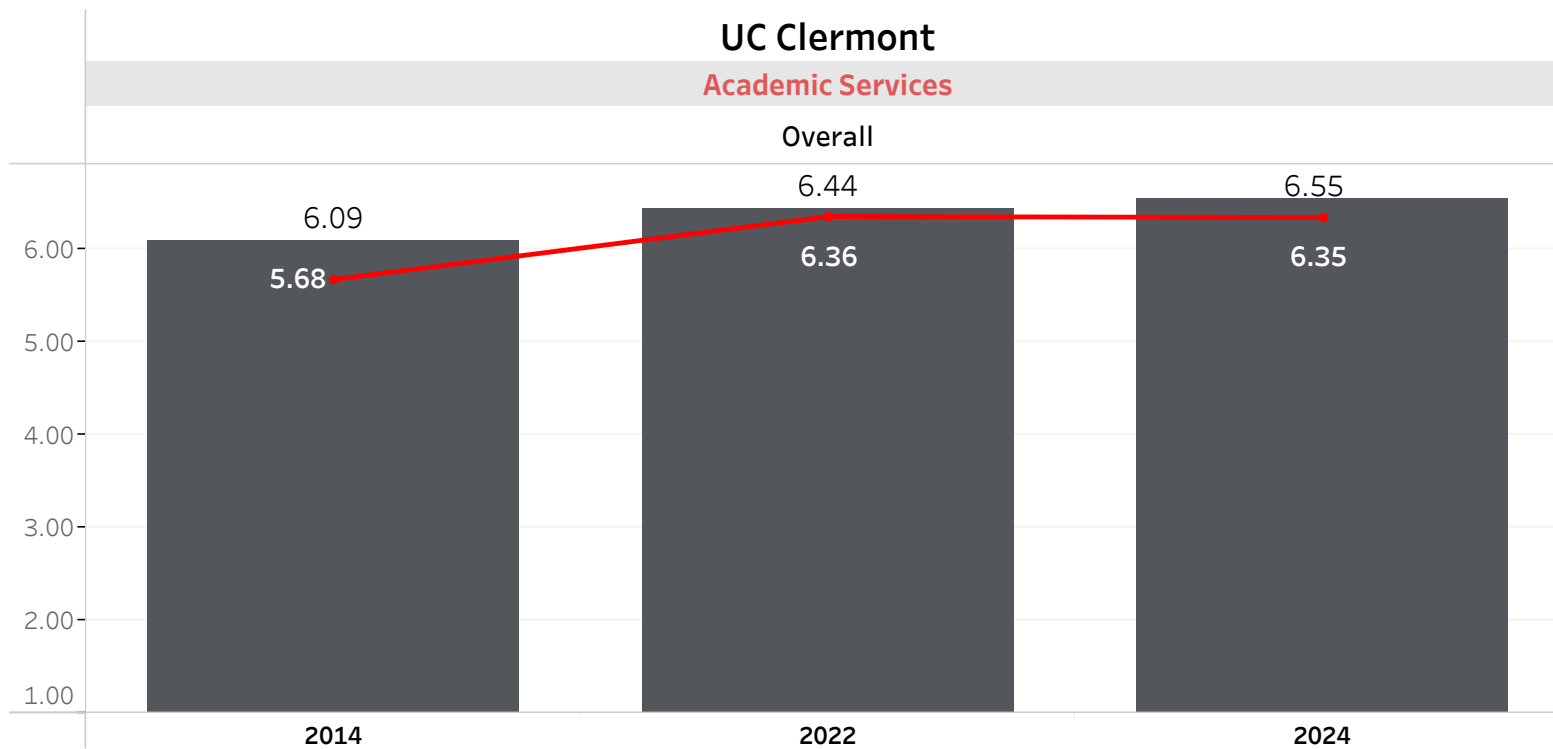
Satisfaction

Scale

Academic Services

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

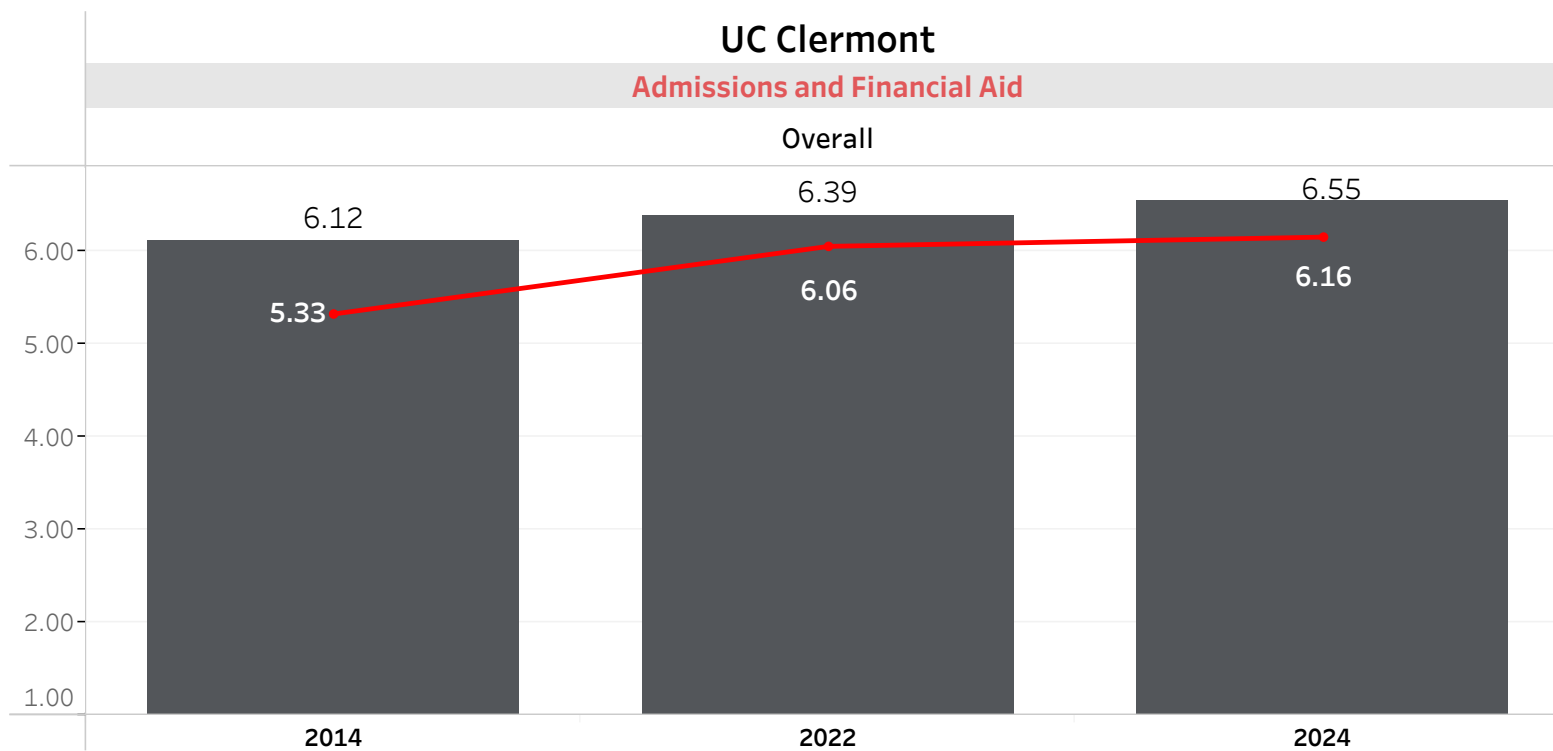
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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clermont Scale and Item Trends

■ Satisfaction

Scale
Admissions and Financial Aid

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

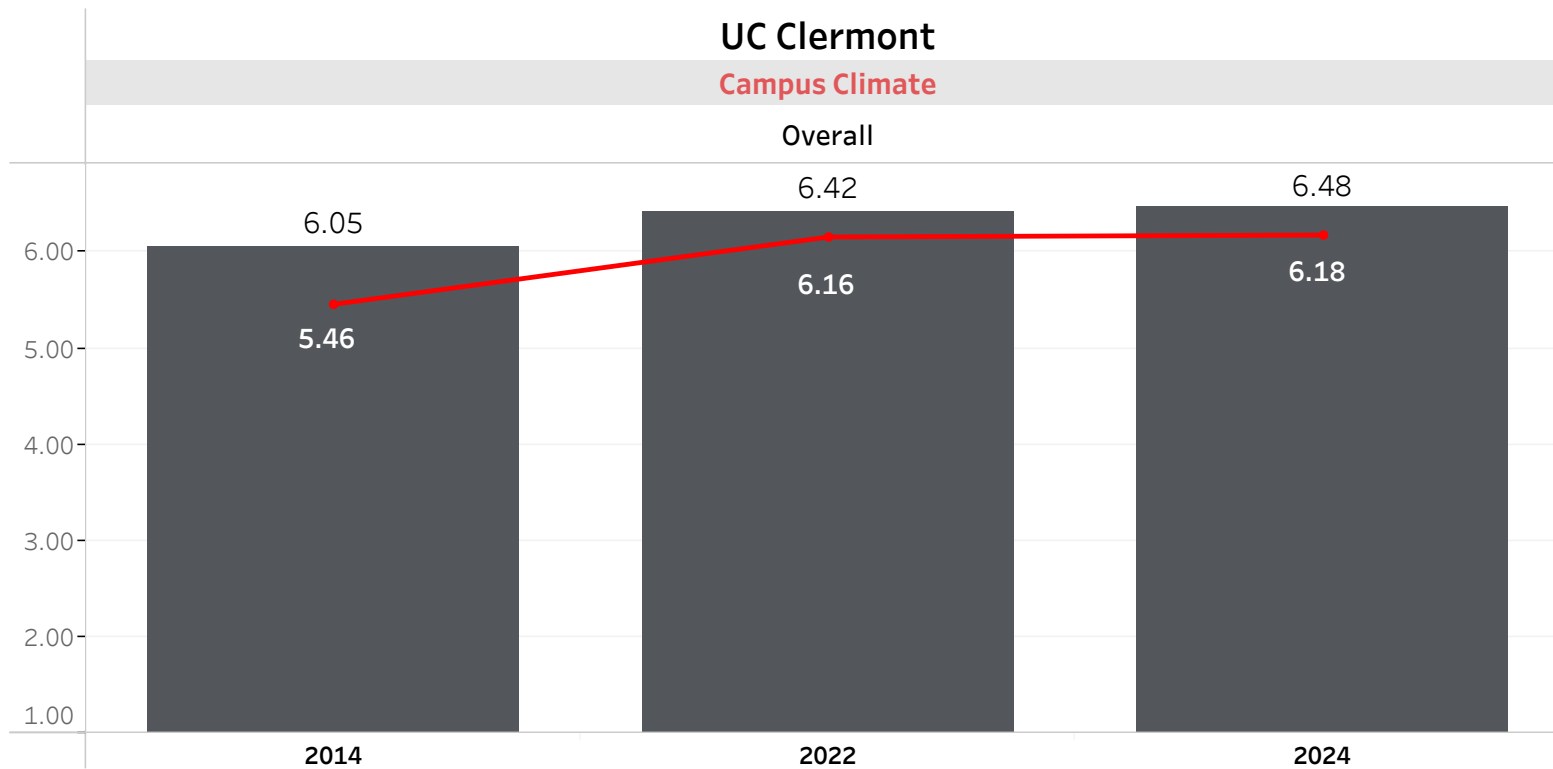
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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clermont Scale and Item Trends

■ Satisfaction

Scale
Campus Climate

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clermont Scale and Item Trends

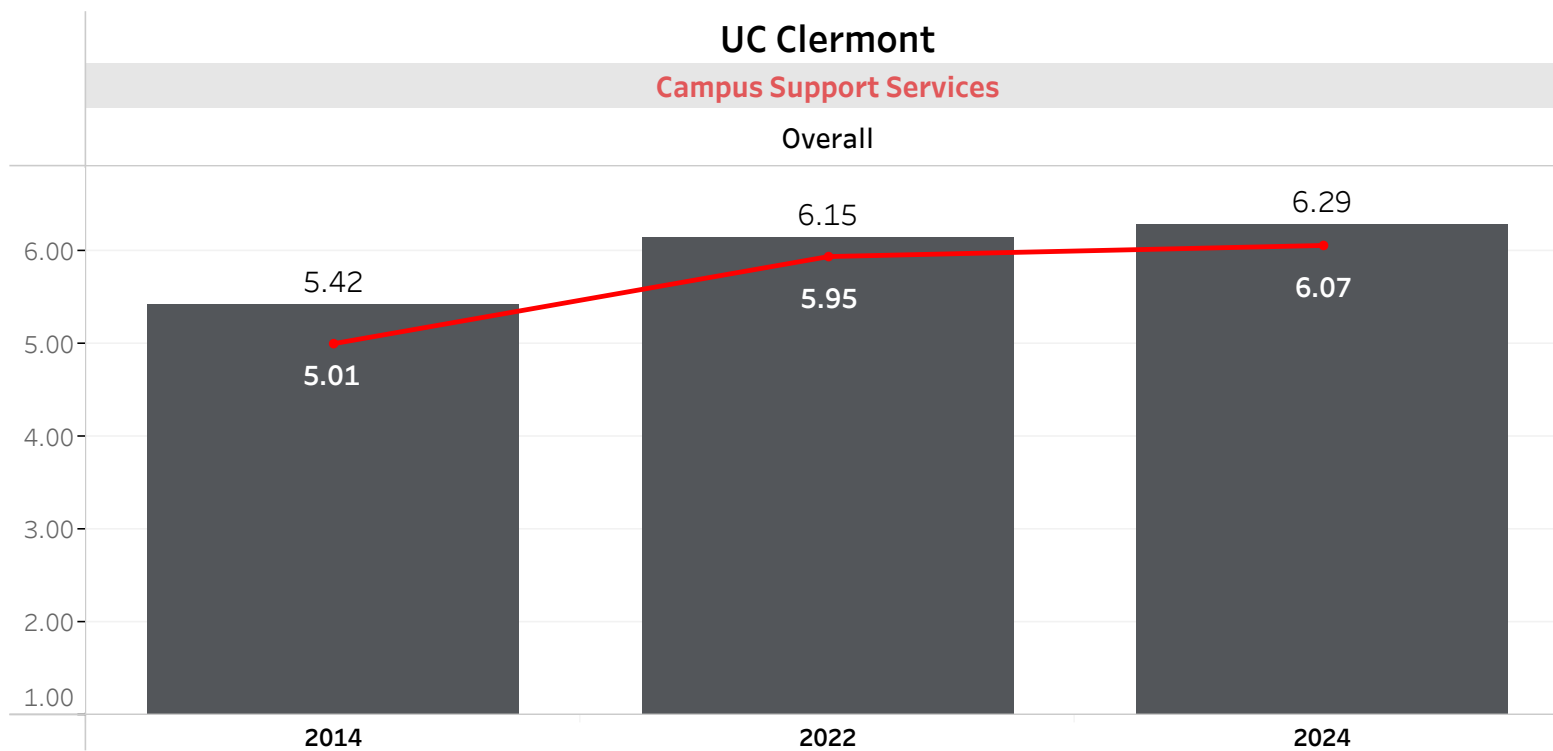
■ Satisfaction

Scale

Campus Support Services

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clermont Scale and Item Trends

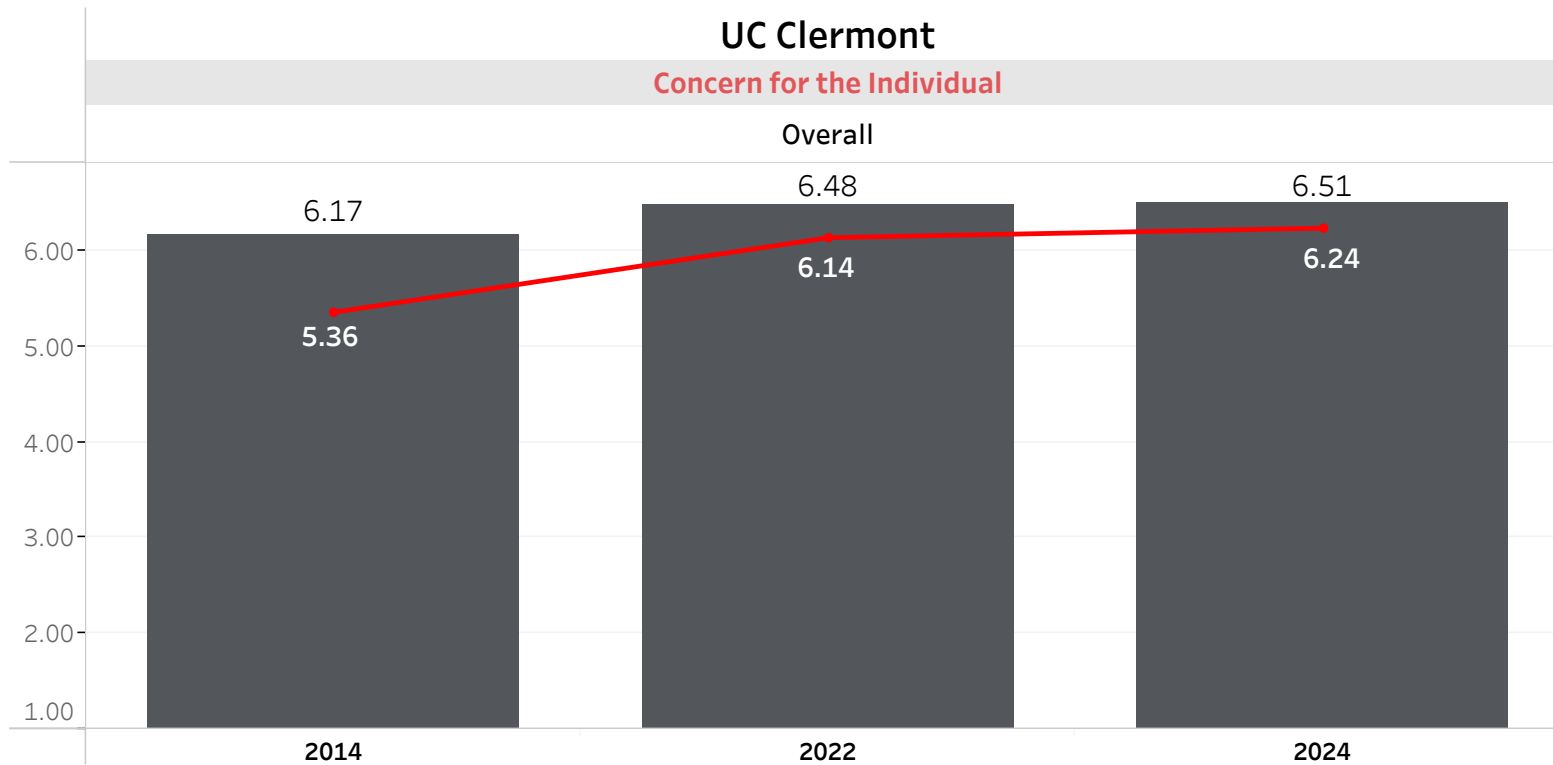
■ Satisfaction

Scale

Concern for the Individual

Item

Overall



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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clermont Scale and Item Trends

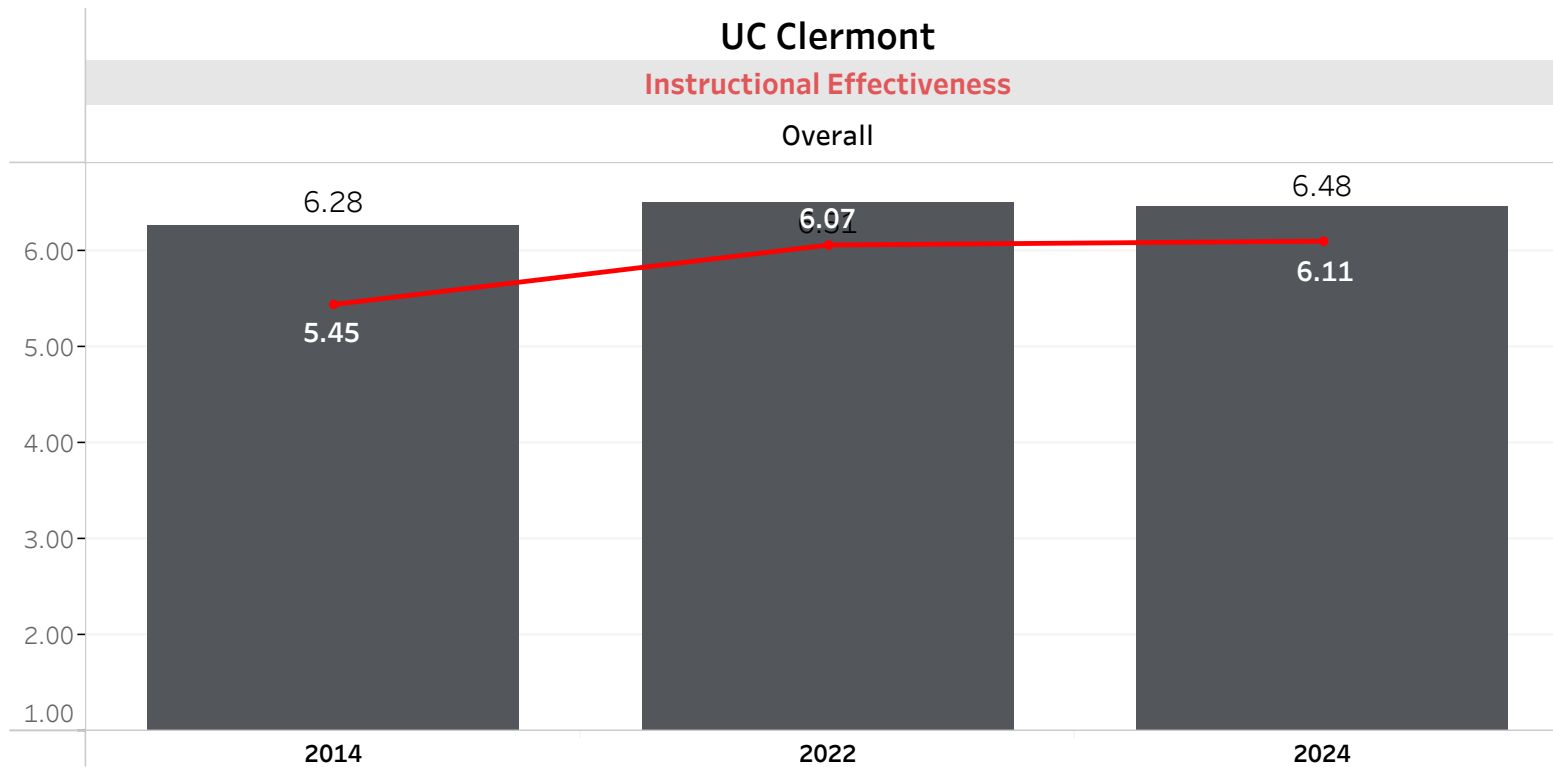
■ Satisfaction

Scale

Instructional Effectiveness

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

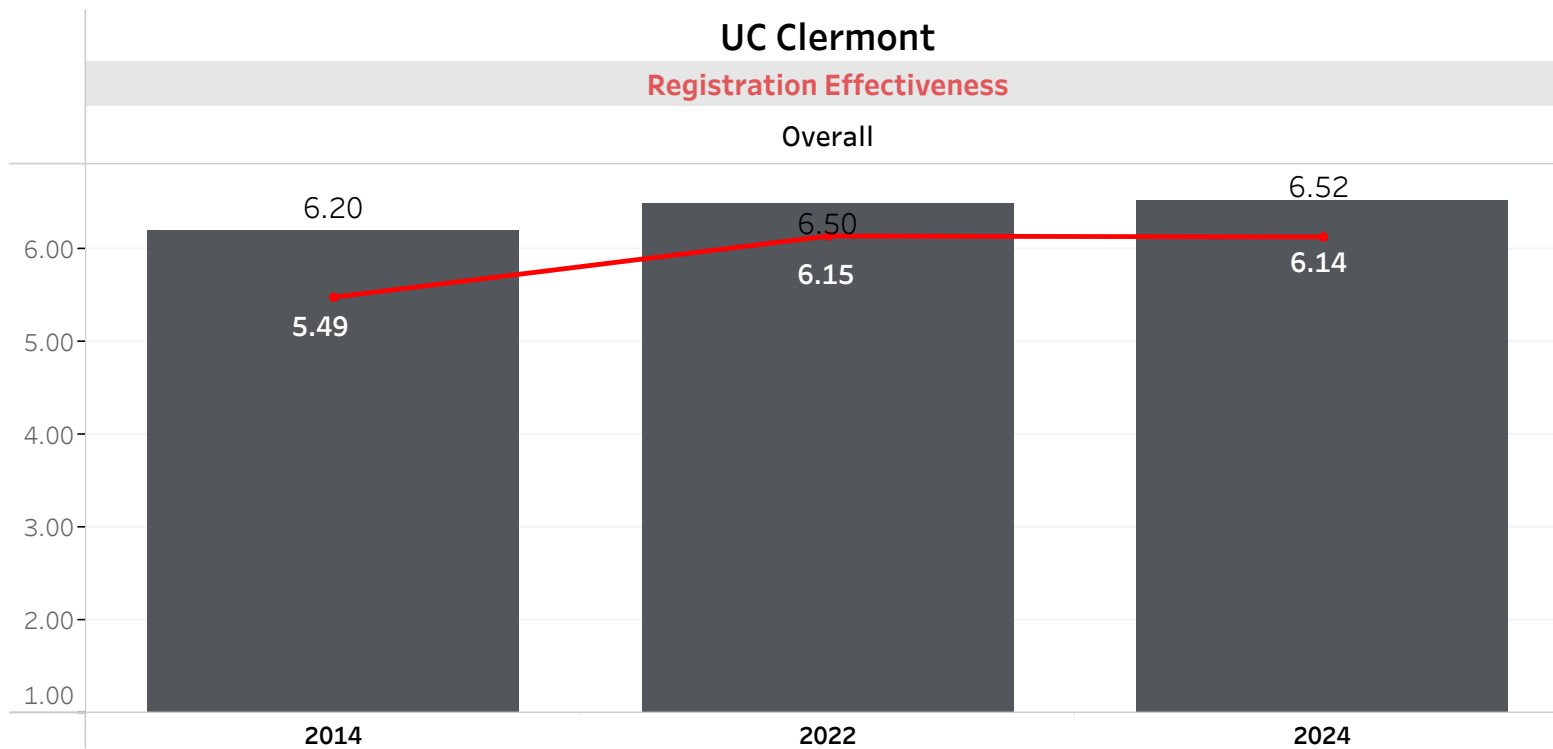
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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clermont Scale and Item Trends

■ Satisfaction

Scale
Registration Effectiveness

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clermont Scale and Item Trends

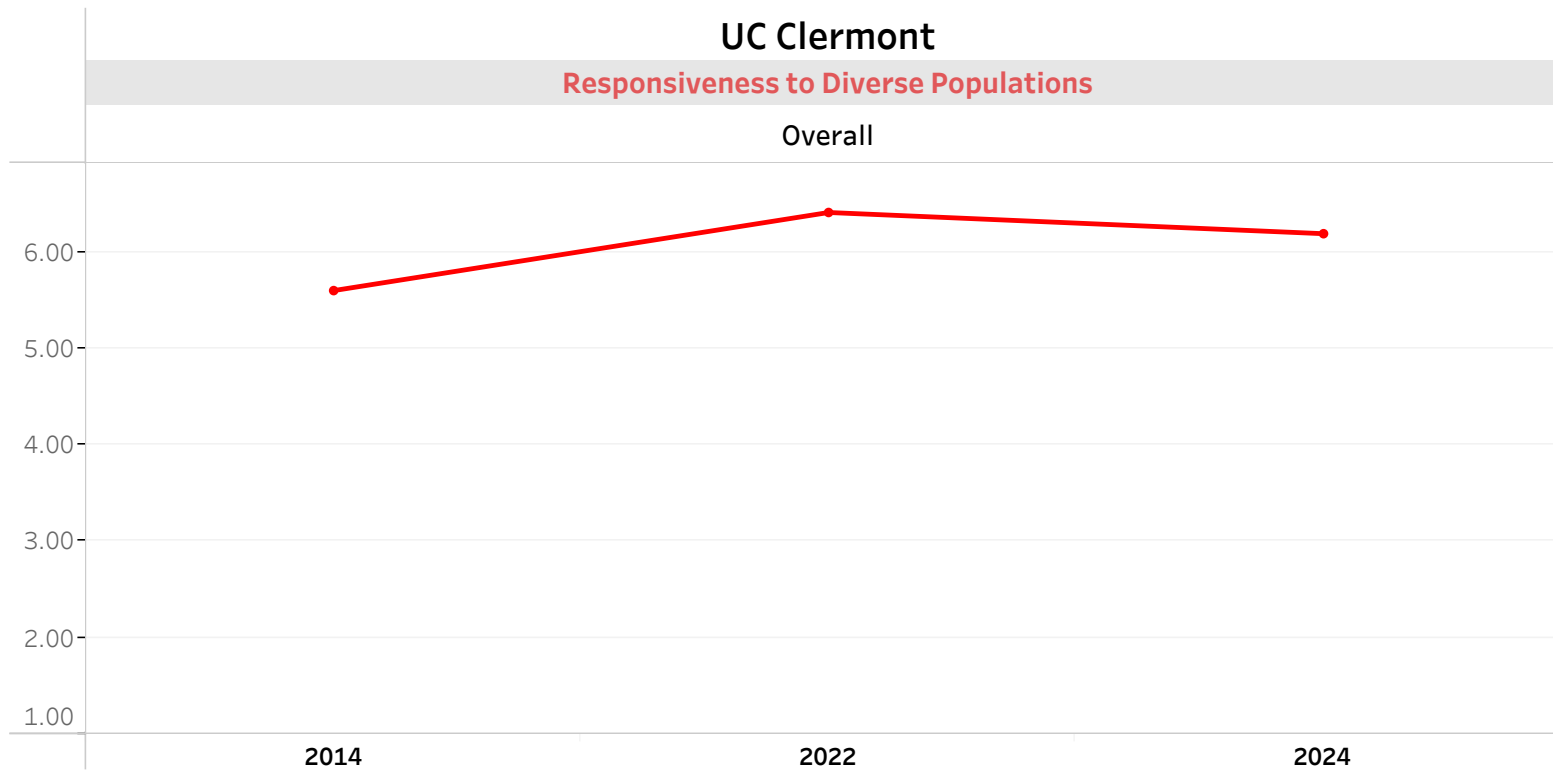
■ Satisfaction

Scale

Responsiveness to Diverse Populations

Item

Overall



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Notes:

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clermont Scale and Item Trends

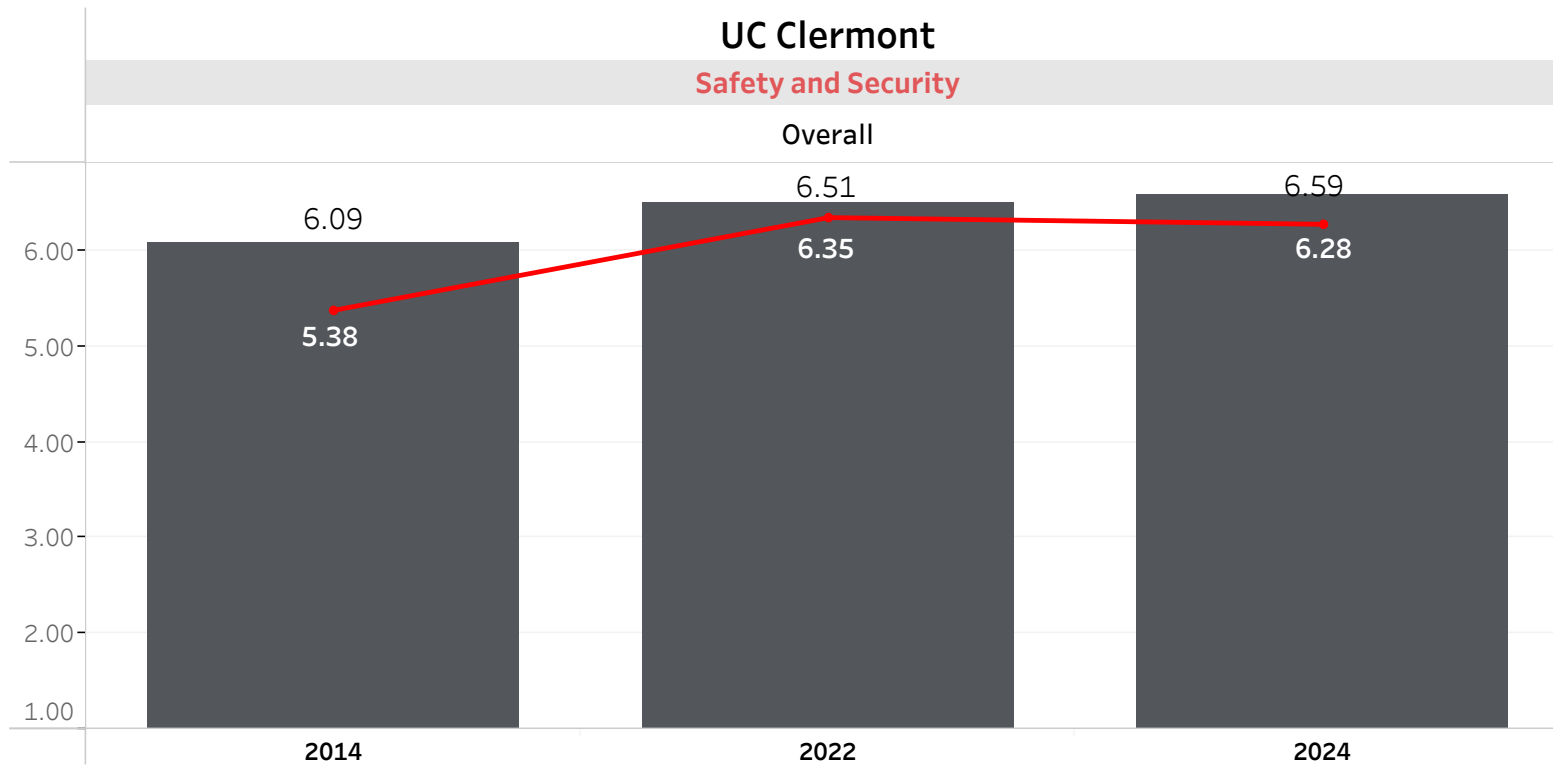
■ Satisfaction

Scale

Safety and Security

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

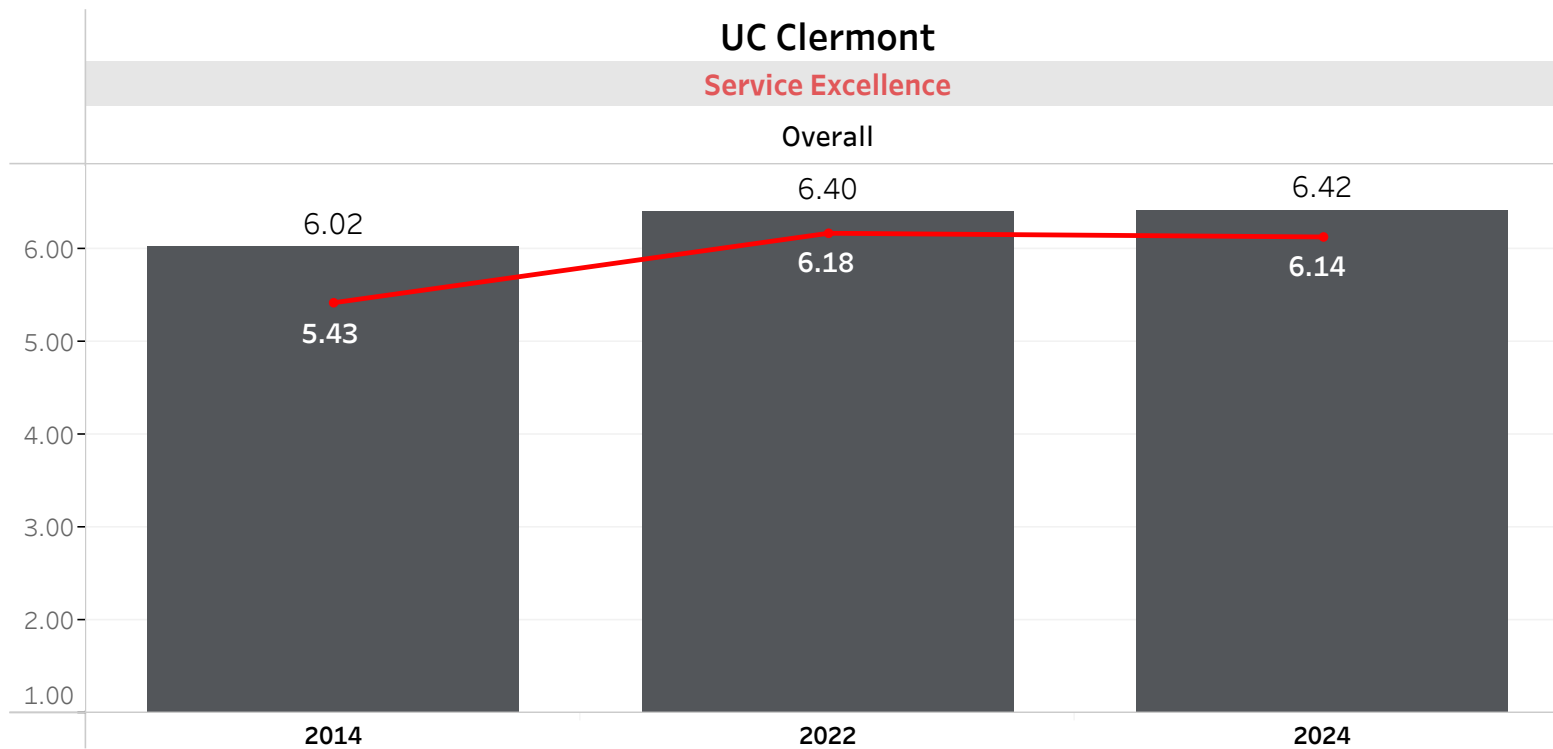
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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clermont Scale and Item Trends

■ Satisfaction

Scale
Service Excellence

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

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Spring 2024 Noel Levitz Student Satisfaction Inventory (SSI) - Clermont Scale and Item Trends

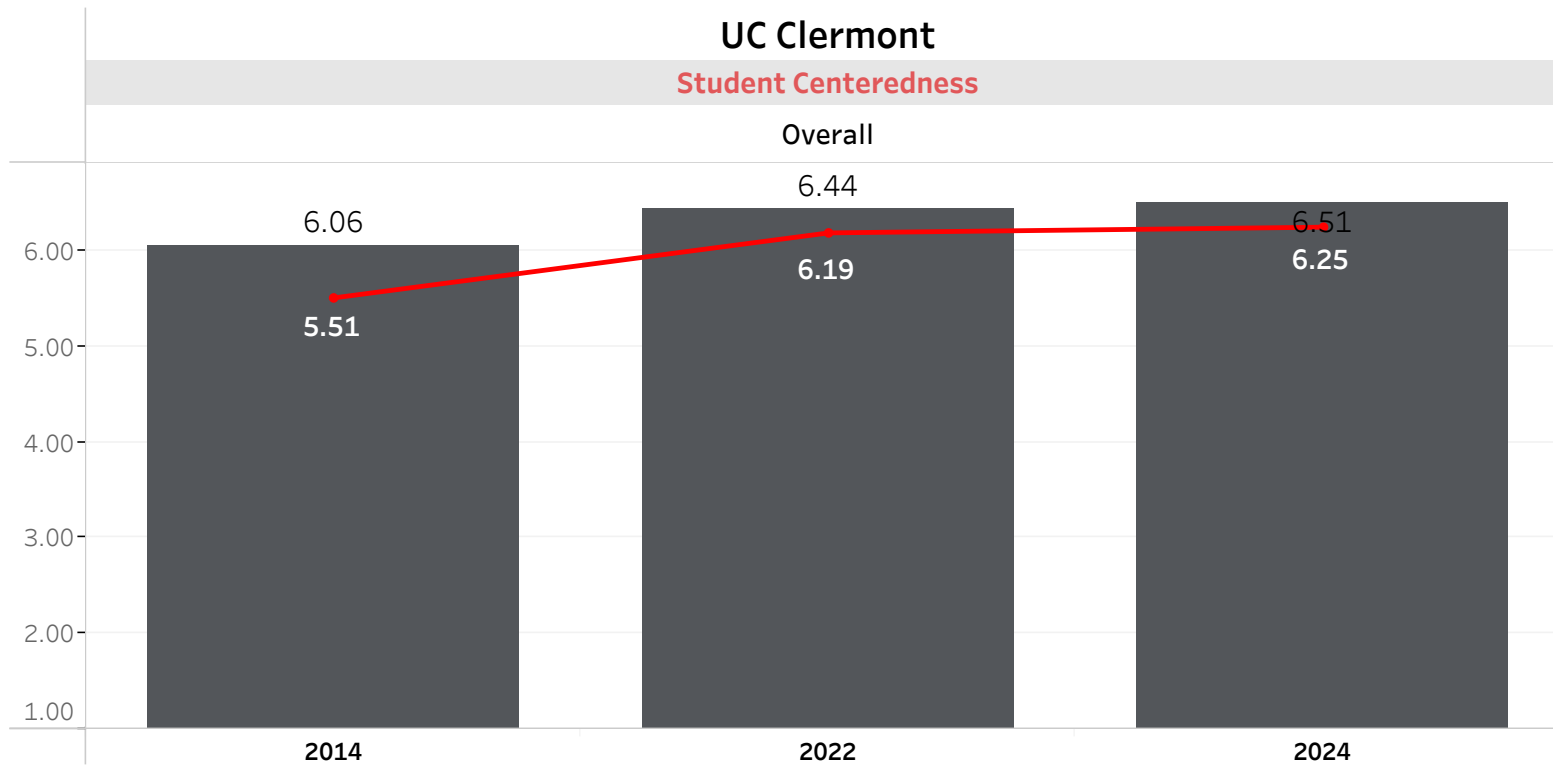
■ Satisfaction

Scale

Student Centeredness

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

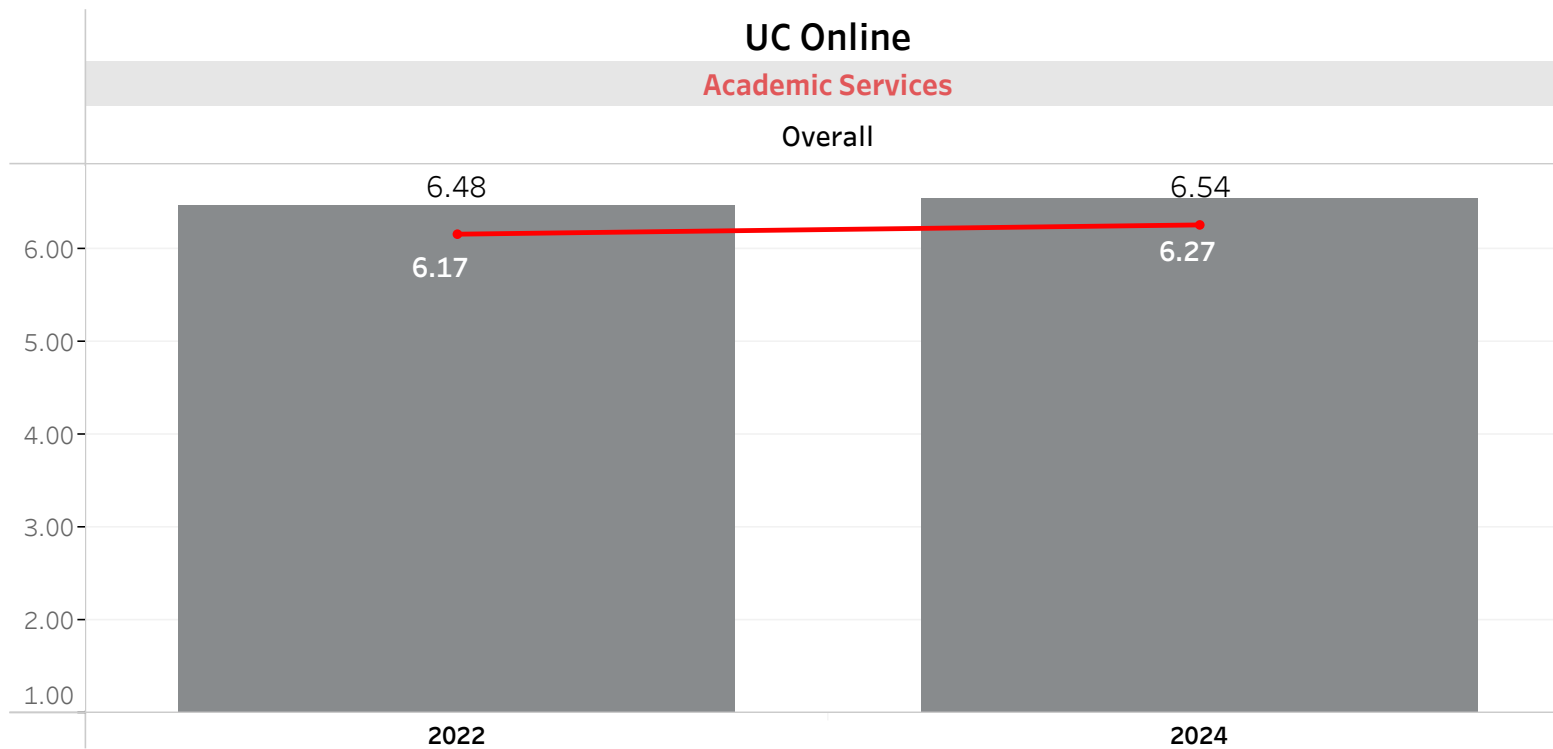
1) Importance in the scale 'Responsiveness to Diverse Populations' is assumed inherent so does not ask students to rate importance.

Spring 2024 Noel Levitz Priorities Survey for Online Learners (PSOL) - Online Scale and Item Trends

■ Satisfaction

Scale
Academic Services

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

1) Importance in the scale 'Responsiveness to Diverse Populations' is assumed inherent so does not ask students to rate importance.

Spring 2024 Noel Levitz Priorities Survey for Online Learners (PSOL) - UC Online Scale and Item Trends

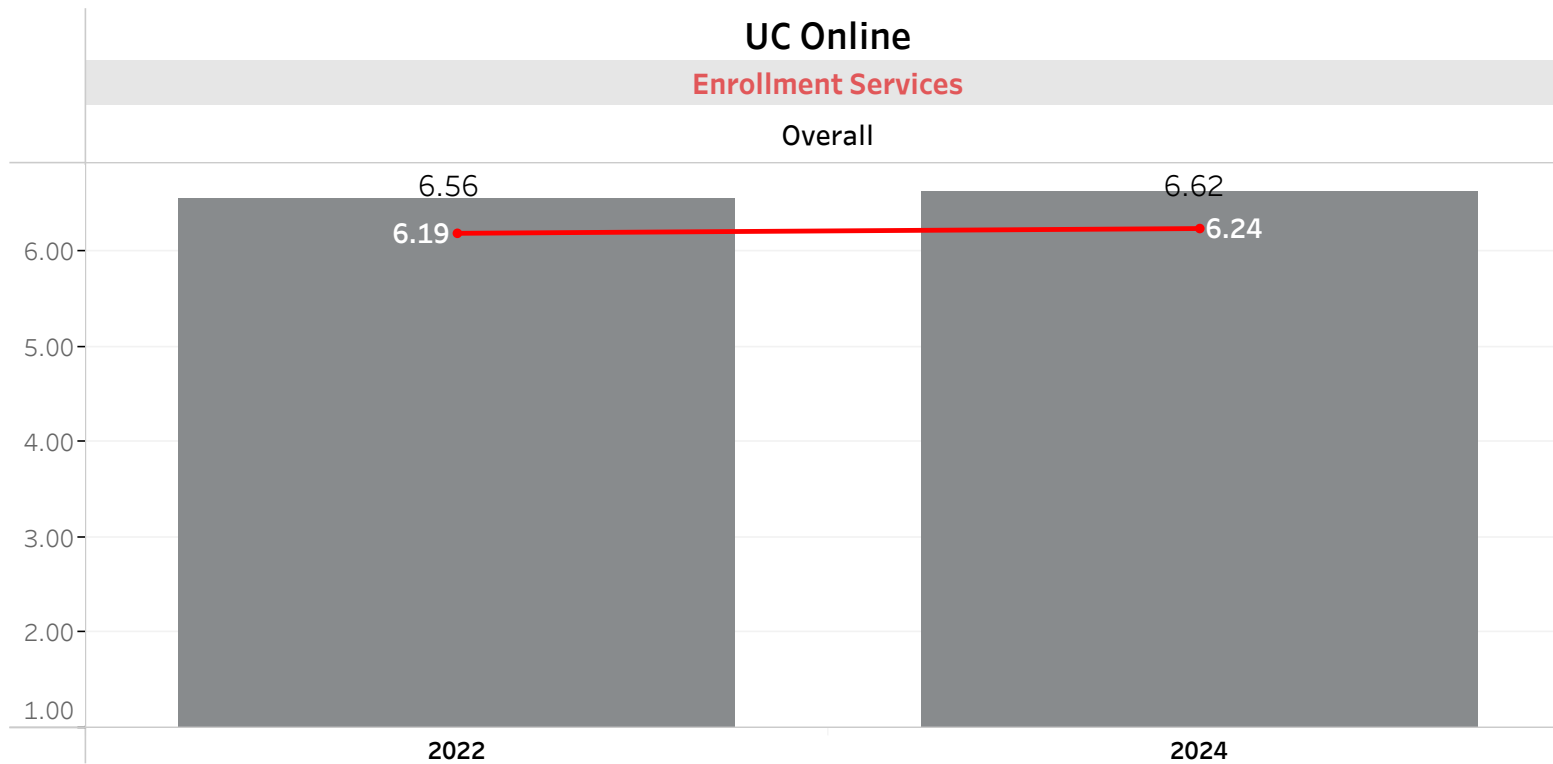
■ Satisfaction

Scale

Enrollment Services

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

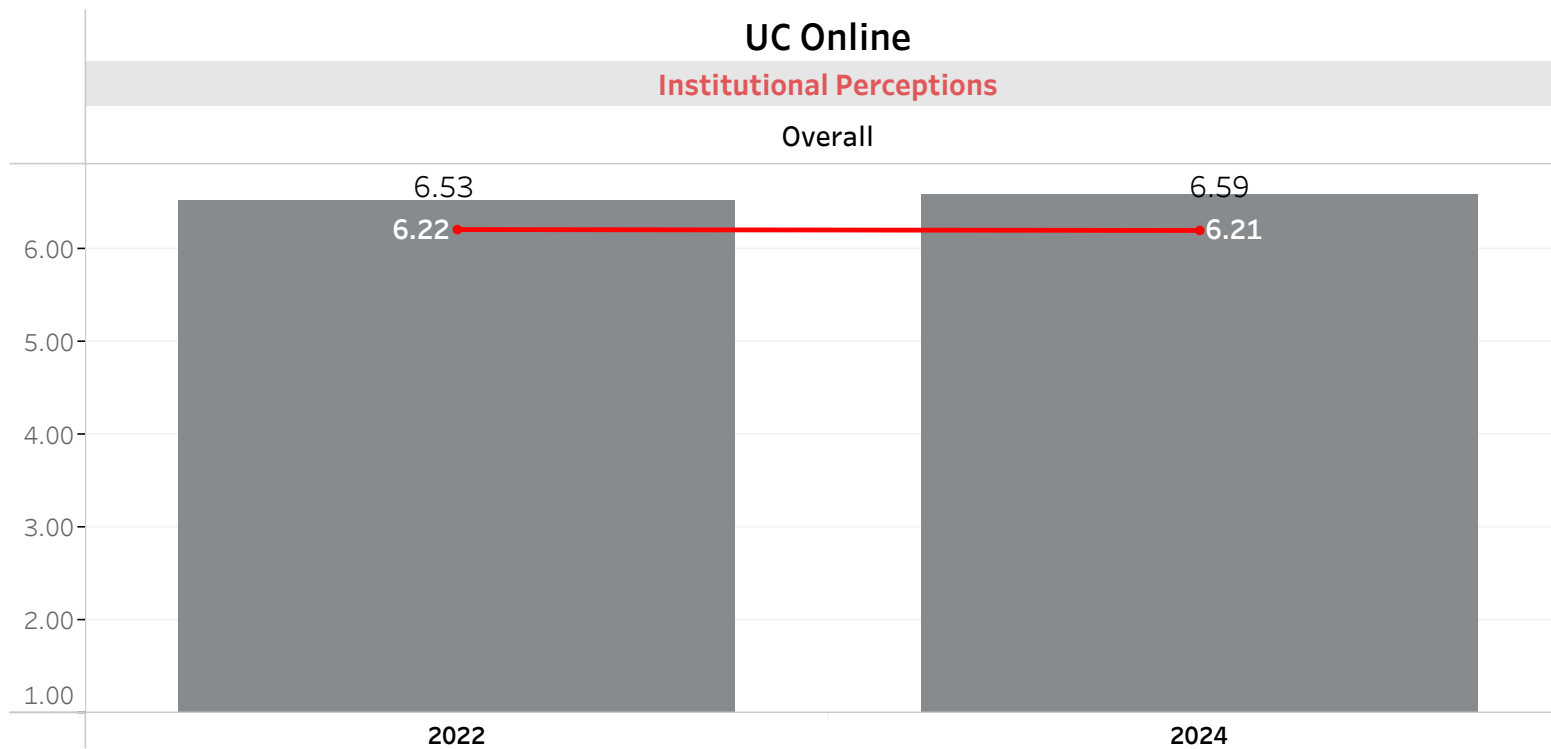
1) Importance in the scale 'Responsiveness to Diverse Populations' is assumed inherent so does not ask students to rate importance.

Spring 2024 Noel Levitz Priorities Survey for Online Learners (PSOL) - UC Online Scale and Item Trends

■ Satisfaction

Scale
Institutional Perceptions

Item
Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

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Spring 2024 Noel Levitz Priorities Survey for Online Learners (PSOL) - UC Online Scale and Item Trends

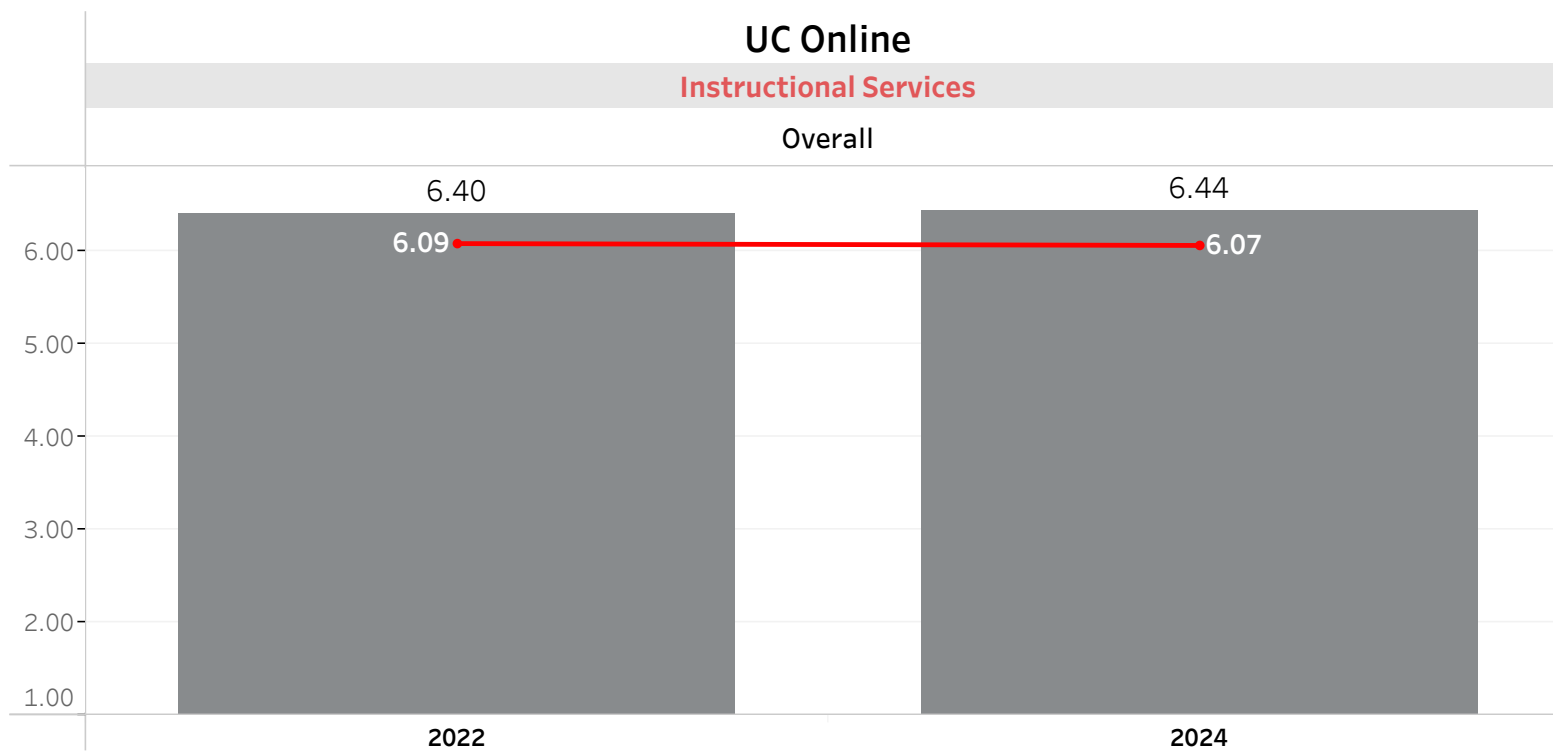
■ Satisfaction

Scale

Instructional Services

Item

Overall



Score: 1 = not satisfied at all and 7 = very satisfied

Notes:

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Spring 2024 Noel Levitz Priorities Survey for Online Learners (PSOL) - UC Online Scale and Item Trends

■ Satisfaction

Scale

Student Services

Item

Overall

