

# Q&A

## University Health Services

### Who can use the UHS?

Registered students of the University of Cincinnati may be seen at University Health Services (UHS).

### What does the UHS cost?

Primary care is prepaid for students insured under the UC Student Health Insurance Program (SHI).

UHS has no providership agreements with any insurance company other than Student Health Insurance. Students covered by insurance other than SHI are responsible for any charges not covered by their specific health insurance plan.

### Who has access to students' records?

Medical records are confidential and are not released to anyone—including parents and friends—without students' written consent. For full details, view the HIPAA policy at [www.uc.edu/uhs](http://www.uc.edu/uhs).

### Who staffs the UHS facilities?

The medical staff consists of full-time and part-time board certified physicians and consultants in various specialties. The UHS nurse practitioner, nurses, medical assistants, X-ray technicians, and pharmacists are all licensed professionals.

### Do I need an appointment?

Only for the Women's Health Clinic, Dermatology Clinic, mental health visits, eye exams, physicals, and travel evaluations. **To avoid a no-show fee, students must call the UHS to cancel appointments at least 24 hours prior to the appointment.**

### What UHS services are available?

**Allergy Injections.** Allergy desensitization schedules, prescribed by students' personal physicians, can be continued. Students must supply the antigenic extract and written instructions from their doctors. The serum is retained at the UHS. Students are required to wait 20 minutes after the injection as most shock-like reactions occur within this time and emergency equipment is readily available. There is an injection fee.

**Pharmacy.** Pharmacists are available at The Lindner Center to provide drugs prescribed by physicians and the specialists to whom students may be referred. The pharmacists—in addition to filling prescriptions—counsel students on the proper use of medications. In order to maintain low prices, payment is required at the time of dispensing. Currently, UHS pharmacy participates in the University of Cincinnati Student Health Insurance and a limited number of private insurance plans. Students should check with a UHS pharmacist to inquire if UHS is a participating member in their private insurance plan.

**Women's Health Clinic.** The Women's Health Clinic provides examination, treatment, counseling service, and follow-up in regard to routine gynecological care and contraception.

**Dermatology Clinic.** The clinic is available to students with SHI and only by referral from a UHS physician. The Dermatology Clinic provides examination, treatment, and follow-up for routine skin problems requiring dermatology services.

**Clinical Laboratory.** Some tests can be performed in the UHS Moderately Complex CLIA-approved laboratory. A reference laboratory is used for tests requiring highly technical procedures. Results are generally available within 24 to 48 hours.

**X-ray Service.** When ordered by a UHS physician, X-rays are promptly taken and viewed. After reviewing, the X-rays are forwarded to a staff radiologist at University Hospital, who then provides a final report to UHS.

## UHS Services & Schedule

We Offer	Location	Day	Time	Phone
Administrative Offices	Suite 334, The Lindner Center	M – F	8:00 a.m. – 4:30 p.m.	(513) 556-6710
Dermatology	3rd Floor, The Lindner Center	By appointment	By appointment	(513) 556-2564
General Medical Care	3rd Floor, The Lindner Center	M, T, Th, Fri	8:30 a.m. – 4:30 p.m.*	(513) 556-2564
	3rd Floor, The Lindner Center	W	9:30 a.m. – 4:30 p.m.*	(513) 556-2564
	1st Floor, Holmes	M, T, Th, Fri	8:00 a.m. – 4:30 p.m.	(513) 584-4457
	1st Floor, Holmes	W	9:30 a.m. – 4:30 p.m.	(513) 584-4457
Injections—Allergy, Travel Shots, TB Tests	3rd Floor, The Lindner Center or 1st Floor, Holmes	M – F	8:30 a.m. – 3:30 p.m.	(513) 556-2564
		M – F**	8:00 a.m. – 3:30 p.m.	(513) 584-4457
Insurance & Claim Info	Suite 334, The Lindner Center	M – F	8:30 a.m. – 4:30 p.m.	(513) 556-6868
Laboratory	3rd Floor, The Lindner Center	M – F	8:30 a.m. – 4:30 p.m.*	(513) 556-2564
Mental Health	Suite 333, The Lindner Center	By appointment	By appointment	(513) 556-2564
Pharmacy	3rd Floor, The Lindner Center	M – F	8:30 a.m. – 4:30 p.m.*	(513) 556-6091
Women's Health/Birth Control Examinations & Info	3rd Floor, The Lindner Center	By appointment	By appointment	(513) 556-2564
X-ray	3rd Floor, The Lindner Center	M – F	8:30 a.m. – 4:30 p.m.*	(513) 556-2564

\* The phones are open until 5 p.m.

\*\* No TB testing on Thursdays

**Please Note:** Primary care provided by UHS is no charge for students insured under the Student Health Insurance Plan. Mental health care services, prescription drugs, and dermatological specimens sent to an outside lab are subject to a copayment. Dermatological specimens sent to an outside lab are also subject to the Deductible.

**Sports Medicine.** The UHS provides primary team physician care for Bearcat teams. Care for sports-related and orthopedic problems is also available for all students.

**Vision Services.** This service is available at The Lindner Center for students' convenience but is not covered by UC Student Health Insurance. Please call the UHS office at (513) 556-2564 for further information or to set up an appointment.

**Physical Therapy.** Physical therapy is available at The Lindner Center to those students who obtain referrals from the UHS.

**Mental Health Clinic.** Evaluation and psychotherapy are available by appointment. To receive psychiatric care, students must be referred. *This service is only for students insured under Student Health Insurance.*

#### **Policy on Medical History Reports & Immunizations**

The University requires certain student groups (e.g., international and health professions) to submit medical history and immunization records; and to obtain TB-skin testing upon matriculation. Some academic programs or departments (e.g., athletes, health professions) also have additional medical requirements, which may be available at the UHS.

International students must register at the UHS and may be required to have TB testing and/or a chest x-ray.



## **Important Health Care Numbers**

### **UC Campus**

Emergency On Campus	911
Drug Abuse Information (24 Hrs.)	(513) 558-5111
Poison Information Center (24 Hrs.)	(513) 558-5111
Counseling Center	(513) 556-0648
Student Health Insurance	(513) 556-6868
University Health Pharmacy (West)	(513) 556-6091
University Health Service (West)	(513) 556-2564
University Health Service (East)	(513) 584-4457

### **Community Resources**

Emergency Off Campus	911
Alcoholics Anonymous (24 Hrs.)	(513) 351-0422
Free AIDS Testing	(513) 357-7350
Rape Crisis Center (24 Hrs.)	(513) 381-5610
Sexually Transmitted Disease Info	(513) 357-7300
Suicide Prevention (24 Hrs.)	(513) 281-2273

### **West Campus**

3rd Floor, The Lindner Center  
(513) 556-2564  
FAX: (513) 556-1337

University Health Service–West  
University of Cincinnati  
PO Box 210010  
Cincinnati, OH 45221-0010

### **East Campus**

1st Floor, Holmes  
(513) 584-4457  
FAX: (513) 584-2222

University Health Service–East  
University of Cincinnati  
PO Box 670460  
Cincinnati, OH 45267-0460

[www.uc.edu/uhs](http://www.uc.edu/uhs)



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*University of Cincinnati*

